

Qualification Pack



Digital Factory Automation Engineer

QP Code: CSC/Q0415

Version: 1.0

NSQF Level: 5.5

Capital Goods & Strategic Skill Council || 1st Floor, L-29, Outer Circle, Connaught Place
New Delhi - 110001 || email:technicaladvisors@cgsc.in

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CSC/Q0415: Digital Factory Automation Engineer

Brief Job Description

As a Digital Factory Automation Engineer in the capital goods industry, the person would assist in driving the integration and optimization of digital technologies within said manufacturing processes. You will leverage your expertise in automation, data analytics, and Industry 4.0 principles to enhance efficiency, productivity, and overall operational excellence.

Personal Attributes

A digital factory automation engineer showcases a blend of technical proficiency and innovative thinking, adept at integrating cutting-edge automation technologies into manufacturing processes. They possess strong programming skills and a deep understanding of industrial control systems, such as PLCs and SCADA, enabling seamless automation implementation.

Applicable National Occupational Standards (NOS)

Compulsory NOS:

1. [CSC/N0519: Assist to create a Digital factory ecosystem](#)
2. [CSC/N0522: Assist and perform system analysis, design and develop digital solution](#)
3. [CSC/N0430: Execute Process Control automation to achieve improved productivity](#)
4. [CSC/N0523: Optimize sensor and other devices as per process demand](#)
5. [CSC/N0524: Assist in Installation, commissioning, and integration of robot system](#)
6. [CSC/N0525: Assist in Connecting sensors and devices](#)
7. [CSC/N0505: Follow health, safety and environment guidelines at workplace](#)
8. [DGT/VSQ/N0102: Employability Skills \(60 Hours\)](#)

Qualification Pack (QP) Parameters

Sector	Capital Goods
Sub-Sector	Machine Tools
Occupation	Design, Design

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Country	India
NSQF Level	5.5
Credits	20
Aligned to NCO/ISCO/ISIC Code	2144.0403, 7412.0101
Minimum Educational Qualification & Experience	UG in relevant field (UG Degree in relevant field + 3 years of relevant experience or 3/ 4 years UG B,Sc,. BE, B.Tech (Electrical, Electronics, Mechanical, Mechatronics, Instrumentation and Control)* or 10+3 years Diploma in relevant field + 5 year of relevant experience or Previous NSQC level 5 + 1.5 years of relevant experience *Subject to being offered as 6 months internship/ project)
Minimum Level of Education for Training in School	
Pre-Requisite License or Training	NA
Minimum Job Entry Age	24 Years
Last Reviewed On	NA
Next Review Date	31/01/2027
NSQC Approval Date	31/01/2024
Version	1.0
Reference code on NQR	QG-5.5-CG-02043-2024-V1-CGSC
NQR Version	1

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CSC/N0519: Assist to create a Digital factory ecosystem

Description

This Nos is about the utilization of digital technologies to revolutionize the way we produce goods.

Scope

The scope covers the following :

- The scope of the Digital Factory includes implementing digital twin technology, integrating IoT devices for real-time monitoring, leveraging AI for process optimization, automating production with robotics, and integrating additive manufacturing for rapid prototyping.

Elements and Performance Criteria

Provide desired inputs for architecting and implementing Industry 4.0 disruptive ready smart factory

To be competent, the user/individual on the job must be able to:

- PC1. consolidate and provide the set of existing or planned processes to produce the desired end products
- PC2. consolidate and provide the set of existing or planned sensors, devices, actuators, controllers, and related equipment (used or planned to be used), to monitor and control the processes in the factory
- PC3. provide details of new-age technologies used or proposed, to implement the processes, with justifications
- PC4. provide details of disruptive technologies used or proposed to implement the process control systems, with list of vendors and justifications
- PC5. provide the current architecture of the processes and control systems, showing modularity, reuse, and extensibility
- PC6. consolidate the list of products, sub-assemblies and components that will be produced in the factory together with volumes and the future road map
- PC7. identify the list of sub-assemblies and components that will be sourced from vendors
- PC8. identify the list of qualified vendors that can be potential partners, with details of their capabilities, capacities, technologies, and processes used by them
- PC9. identify for each prospective vendor, the level of automation used, their main applications and interfaces exposed by them for integration and Cyber Security related standards, policies and tools used
- PC10. identify the quality goals and the candidate quality management systems to be followed
- PC11. identify the kind and the level of customization that will be offered to general and special category of customers for each end-product
- PC12. identify the data that is expected from customers in different contexts, such as order, customization, schedule, quality, inspection, test reports, shipment, routing, payment, financing, contracts, etc.
- PC13. identify volumes and expected response times of data from customers
- PC14. identify the data that is expected to flow to and from vendors in different contexts

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- PC15. identify volumes and expected response times of data flow from vendors
- PC16. identify all third-party services that will be required and the candidate interfaces
- PC17. identify all human interfaces that are required in the target system
- PC18. identify data/information flow for each human interface
- PC19. identify locations of all facilities of the enterprise, their capabilities, capacities, installed systems, level of automation, workforce, warehouses, attached vendors and customers, logistics support and other relevant details
- PC20. identify all data processing, analysis, forecasting and Cyber Security requirements for the target systems to meet the expected business volumes and profitability with the promised quality of service

Support and execute the intelligent implementation of the Industry 4.0 plan for the Industry

To be competent, the user/individual on the job must be able to:

- PC21. create collaboratively, a modular partition of whole system as a system-of-systems, and further drill down to sub-systems (to required depth of details)
- PC22. derive functional specifications and performance parameters for each system and sub-system involved in the plan - considering the organization goals and KPIs
- PC23. list technology options for each system and sub-system in the plan, identifying the already installed legacy systems, with their advantages and downsides
- PC24. participate in collaborative finalization of the optimum technology mix - considering the overall business vision, costs, knowledge base, expertise and connected ecosystem
- PC25. ensure that Cyber Security is built into each layer - device, connections, data, cloud, HMIs, controllers, applications, analytics, access control, physical security, partner connections and data sharing
- PC26. include Cyber Security Risk Management Plan, together with Data Backup and Recovery, and Business Continuity Plan
- PC27. get the finalized Blueprint of Industry 4.0 Plan for the organization, with clearly marked phases, timelines and capabilities added in each phase

Lead or participate in designing and developing detailed engineering support documentation for the smart plan

To be competent, the user/individual on the job must be able to:

- PC28. prepare detailed drawings and specifications of the system, drilling down to subsystems and components
- PC29. prepare Bill of Materials (BOM) listing all equipment, controllers, drives, sensors, actuators, cables, accessories, and consumables
- PC30. prepare process flow diagrams
- PC31. prepare data flow diagrams and data structures
- PC32. prepare list of vendors for different category of components
- PC33. prepare list of third-party services for connectivity, messaging, data, and computing
- PC34. prepare list of applications, software and Cyber Security tools needed

Collectively Collaborate in Smart Planning, Design and Execution of manufacturing production plan

To be competent, the user/individual on the job must be able to:

- PC35. participate in preparation of production plan following the organization goals and KPIs, using the organization specified application and tools. Ensure that all production facilities in a multifacility organization are involved in preparation of the plan

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- PC36. ensure that the plan includes Cyber Security and is consistent with the plant capacity and capability
- PC37. ensure that customer inputs and requirements are included in the plan. Consult with customers if required
- PC38. ensure that vendor capacities and capabilities are included in the plan
- PC39. derive plan for each vendor and discuss with them to ensure viability
- PC40. review plans and rework if required
- PC41. confirm that the plan is adopted by the management and communicated to all concerned
- PC42. ensure that the procurement plan is aligned with the production plan
- PC43. participate in scheduling the production plan, using organization specified tools and applications
- PC44. verify that the schedules generated for each line, system and equipment is consistent with their capacity
- PC45. verify that the utilities and consumables are adequate for the product plan and schedule
- PC46. verify that the workforce capacity and skills are adequate for the product plan and schedule
- PC47. create Maintenance Plans (Predictive, Preventive) and Schedule for all critical systems and equipment
- PC48. ensure availability of spares for critical systems and equipment
- PC49. prepare skill development and training plan for the workforce to align with the production plan and available workforce
- PC50. ensure adequate capacity for storage of in- process goods, finished goods, dispatch and logistics
- PC51. ensure that the Quality Plan is consistent with the production plan
- PC52. ensure that the Quality checks are built into the line and equipment schedules
- PC53. ensure that Cyber Security checks are performed by experts and designed level of security is achieved
- PC54. keep product design and PLM teams engaged in and provide feedback about the production and quality issues

Conduct one-to-one interactions with different stake holders of the organization with the pre-defined goals, roles and responsibilities

To be competent, the user/individual on the job must be able to:

- PC55. create daily, weekly, and periodic schedules of interaction with various teams that fall within the role definition in the organization as well as recommended by Industry 4.0 practices
- PC56. respond to any query related to customer or vendor with priority
- PC57. conduct regular rounds of production facility and ensure systems are running smoothly
- PC58. watch for any signs of inefficiencies in equipment, operation or processes and identify possible causes
- PC59. discuss issues with the production line with concerned people and find resolutions
- PC60. review Cyber Security status and address issues, if any

Help the team understand the entrepreneurial spirit of Industry 4.0 and adopt the systems

To be competent, the user/individual on the job must be able to:

- PC61. keep the team engaged and ensure that they see the key features of Industry 4.0 and its value. Stress on utmost need for Cyber Security and their role in it

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- PC62. conduct regular talks, events, digital communications involving targeted / all workforce and management to highlight the success of Industry 4.0 adoption
- PC63. identify any areas of the plant that are finding it difficult to adapt to Industry 4.0 culture and help to overcome it

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. Understanding of automation technologies such as PLCs (Programmable Logic Controllers), SCADA (Supervisory Control and Data Acquisition) systems, robotics, and industrial IoT (Internet of Things) devices.
- KU2. Knowledge of digital twin concepts, which involve creating a virtual replica of a physical manufacturing system to simulate and optimize its performance.
- KU3. Familiarity with various manufacturing processes, including assembly, machining, and material handling, to optimize them using automation and digital technologies.
- KU4. Proficiency in programming languages such as Python, or ladder logic for PLC programming, as well as experience with HMI (Human Machine Interface) design.
- KU5. Ability to collect, analyze, and interpret data from manufacturing processes to identify opportunities for improvement and implement predictive maintenance strategies.
- KU6. Knowledge of collaborative robots and their integration into manufacturing processes to work alongside human operators safely.
- KU7. Understanding of safety regulations and standards related to automation systems and robotics in manufacturing environments.
- KU8. Skills in project management to plan, execute, and monitor automation projects from conception to implementation.
- KU9. Commitment to continuous improvement, staying updated with the latest automation technologies and trends to enhance factory operations.
- KU10. Ability to communicate effectively with cross-functional teams, including engineers, technicians, and management, to implement automation solutions successfully.

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. Ability to identify issues in manufacturing processes and develop innovative solutions using automation technologies.
- GS2. Capacity to analyze complex systems and data to improve efficiency and productivity.
- GS3. Collaborate with cross-functional teams to implement automation solutions effectively.
- GS4. Clearly communicate technical information to non-technical stakeholders.
- GS5. Flexibility to adapt to changing technologies and requirements in a dynamic manufacturing environment.
- GS6. Efficiently manage time and prioritize tasks to meet project deadlines.
- GS7. Ensure accuracy and precision in designing and implementing automation systems.

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- GS8. Stay updated with the latest automation technologies and trends through self-learning and training programs.
- GS9. Integrate different automation systems to create a cohesive manufacturing process.
- GS10. Proficiency in programming PLCs to control manufacturing equipment and processes.
- GS11. Knowledge of robotic systems and programming for tasks such as material handling, welding, and assembly.
- GS12. Understanding of digital twin concepts and their application in optimizing manufacturing processes.
- GS13. Experience with SCADA systems for real-time monitoring and control of industrial processes.
- GS14. Familiarity with IoT devices and sensors for collecting and analyzing data in a manufacturing environment.
- GS15. Ability to manage automation projects from conception to implementation, including budgeting and resource allocation.
- GS16. Implement quality control measures using automation technologies to ensure product quality and consistency.
- GS17. Adhere to safety regulations and standards when designing and implementing automation systems.
- GS18. Analyze data from automation systems to identify trends, improve processes, and predict maintenance needs.

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Provide desired inputs for architecting and implementing Industry 4.0 disruptive ready smart factory</i>	22	63	-	-
PC1. consolidate and provide the set of existing or planned processes to produce the desired end products	-	-	-	-
PC2. consolidate and provide the set of existing or planned sensors, devices, actuators, controllers, and related equipment (used or planned to be used), to monitor and control the processes in the factory	-	-	-	-
PC3. provide details of new-age technologies used or proposed, to implement the processes, with justifications	-	-	-	-
PC4. provide details of disruptive technologies used or proposed to implement the process control systems, with list of vendors and justifications	-	-	-	-
PC5. provide the current architecture of the processes and control systems, showing modularity, reuse, and extensibility	-	-	-	-
PC6. consolidate the list of products, sub-assemblies and components that will be produced in the factory together with volumes and the future road map	-	-	-	-
PC7. identify the list of sub-assemblies and components that will be sourced from vendors	-	-	-	-
PC8. identify the list of qualified vendors that can be potential partners, with details of their capabilities, capacities, technologies, and processes used by them	-	-	-	-
PC9. identify for each prospective vendor, the level of automation used, their main applications and interfaces exposed by them for integration and Cyber Security related standards, policies and tools used	-	-	-	-
PC10. identify the quality goals and the candidate quality management systems to be followed	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC11. identify the kind and the level of customization that will be offered to general and special category of customers for each end-product	-	-	-	-
PC12. identify the data that is expected from customers in different contexts, such as order, customization, schedule, quality, inspection, test reports, shipment, routing, payment, financing, contracts, etc.	-	-	-	-
PC13. identify volumes and expected response times of data from customers	-	-	-	-
PC14. identify the data that is expected to flow to and from vendors in different contexts	-	-	-	-
PC15. identify volumes and expected response times of data flow from vendors	-	-	-	-
PC16. identify all third-party services that will be required and the candidate interfaces	-	-	-	-
PC17. identify all human interfaces that are required in the target system	-	-	-	-
PC18. identify data/information flow for each human interface	-	-	-	-
PC19. identify locations of all facilities of the enterprise, their capabilities, capacities, installed systems, level of automation, workforce, warehouses, attached vendors and customers, logistics support and other relevant details	-	-	-	-
PC20. identify all data processing, analysis, forecasting and Cyber Security requirements for the target systems to meet the expected business volumes and profitability with the promised quality of service	-	-	-	-
<i>Support and execute the intelligent implementation of the Industry 4.0 plan for the Industry</i>	-	-	-	-
PC21. create collaboratively, a modular partition of whole system as a system-of-systems, and further drill down to sub-systems (to required depth of details)	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC22. derive functional specifications and performance parameters for each system and sub-system involved in the plan - considering the organization goals and KPIs	-	-	-	-
PC23. list technology options for each system and sub-system in the plan, identifying the already installed legacy systems, with their advantages and downsides	-	-	-	-
PC24. participate in collaborative finalization of the optimum technology mix - considering the overall business vision, costs, knowledge base, expertise and connected ecosystem	-	-	-	-
PC25. ensure that Cyber Security is built into each layer - device, connections, data, cloud, HMIs, controllers, applications, analytics, access control, physical security, partner connections and data sharing	-	-	-	-
PC26. include Cyber Security Risk Management Plan, together with Data Backup and Recovery, and Business Continuity Plan	-	-	-	-
PC27. get the finalized Blueprint of Industry 4.0 Plan for the organization, with clearly marked phases, timelines and capabilities added in each phase	-	-	-	-
<i>Lead or participate in designing and developing detailed engineering support documentation for the smart plan</i>	-	-	-	-
PC28. prepare detailed drawings and specifications of the system, drilling down to subsystems and components	-	-	-	-
PC29. prepare Bill of Materials (BOM) listing all equipment, controllers, drives, sensors, actuators, cables, accessories, and consumables	-	-	-	-
PC30. prepare process flow diagrams	-	-	-	-
PC31. prepare data flow diagrams and data structures	-	-	-	-
PC32. prepare list of vendors for different category of components	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC33. prepare list of third-party services for connectivity, messaging, data, and computing	-	-	-	-
PC34. prepare list of applications, software and Cyber Security tools needed	-	-	-	-
<i>Collectively Collaborate in Smart Planning, Design and Execution of manufacturing production plan</i>	-	-	-	-
PC35. participate in preparation of production plan following the organization goals and KPIs, using the organization specified application and tools. Ensure that all production facilities in a multifacility organization are involved in preparation of the plan	-	-	-	-
PC36. ensure that the plan includes Cyber Security and is consistent with the plant capacity and capability	-	-	-	-
PC37. ensure that customer inputs and requirements are included in the plan. Consult with customers if required	-	-	-	-
PC38. ensure that vendor capacities and capabilities are included in the plan	-	-	-	-
PC39. derive plan for each vendor and discuss with them to ensure viability	-	-	-	-
PC40. review plans and rework if required	-	-	-	-
PC41. confirm that the plan is adopted by the management and communicated to all concerned	-	-	-	-
PC42. ensure that the procurement plan is aligned with the production plan	-	-	-	-
PC43. participate in scheduling the production plan, using organization specified tools and applications	-	-	-	-
PC44. verify that the schedules generated for each line, system and equipment is consistent with their capacity	-	-	-	-
PC45. verify that the utilities and consumables are adequate for the product plan and schedule	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC46. verify that the workforce capacity and skills are adequate for the product plan and schedule	-	-	-	-
PC47. create Maintenance Plans (Predictive, Preventive) and Schedule for all critical systems and equipment	-	-	-	-
PC48. ensure availability of spares for critical systems and equipment	-	-	-	-
PC49. prepare skill development and training plan for the workforce to align with the production plan and available workforce	-	-	-	-
PC50. ensure adequate capacity for storage of in-process goods, finished goods, dispatch and logistics	-	-	-	-
PC51. ensure that the Quality Plan is consistent with the production plan	-	-	-	-
PC52. ensure that the Quality checks are built into the line and equipment schedules	-	-	-	-
PC53. ensure that Cyber Security checks are performed by experts and designed level of security is achieved	-	-	-	-
PC54. keep product design and PLM teams engaged in and provide feedback about the production and quality issues	-	-	-	-
<i>Conduct one-to-one interactions with different stake holders of the organization with the pre-defined goals, roles and responsibilities</i>	-	-	-	-
PC55. create daily, weekly, and periodic schedules of interaction with various teams that fall within the role definition in the organization as well as recommended by Industry 4.0 practices	-	-	-	-
PC56. respond to any query related to customer or vendor with priority	-	-	-	-
PC57. conduct regular rounds of production facility and ensure systems are running smoothly	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC58. watch for any signs of inefficiencies in equipment, operation or processes and identify possible causes	-	-	-	-
PC59. discuss issues with the production line with concerned people and find resolutions	-	-	-	-
PC60. review Cyber Security status and address issues, if any	-	-	-	-
<i>Help the team understand the entrepreneurial spirit of Industry 4.0 and adopt the systems</i>	-	-	-	-
PC61. keep the team engaged and ensure that they see the key features of Industry 4.0 and its value. Stress on utmost need for Cyber Security and their role in it	-	-	-	-
PC62. conduct regular talks, events, digital communications involving targeted / all workforce and management to highlight the success of Industry 4.0 adoption	-	-	-	-
PC63. identify any areas of the plant that are finding it difficult to adapt to Industry 4.0 culture and help to overcome it	-	-	-	-
NOS Total	22	63	-	-

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National Occupational Standards (NOS) Parameters

NOS Code	CSC/N0519
NOS Name	Assist to create a Digital factory ecosystem
Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Light Engineering Goods, Defence Equipment, Fire-Fighting & Safety Equipment
Occupation	Service
NSQF Level	5.5
Credits	2
Version	1.0
Last Reviewed Date	31/01/2024
Next Review Date	31/01/2027
NSQC Clearance Date	31/01/2024

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CSC/N0522: Assist and perform system analysis, design and develop digital solution

Description

Assisting and performing system analysis, design, and developing digital solutions involves analyzing existing systems, designing and developing digital solutions, testing, and implementing them. Responsibilities also include documenting solutions and providing support and maintenance. This role requires expertise in system analysis, software development, and problem-solving skills.

Scope

The scope covers the following :

- The scope of assisting and performing system analysis, design, and developing digital solutions includes analyzing existing systems, designing and developing new solutions, and implementing them. Responsibilities also include testing, documenting, and providing support and maintenance for the developed solutions. This role requires expertise in system analysis, software development, and problem-solving skills.

Elements and Performance Criteria

Contribute to Production Planning, Scheduling, Monitoring and Project Management

To be competent, the user/individual on the job must be able to:

- PC1. perform the assigned role using organization specific production processes and tools
- PC2. use approved and licensed applications and tools for Planning, Scheduling and Monitoring production - including existing ERP, SCM etc.
- PC3. ensure that all required data is available and validated by data owners
- PC4. ensure all stakeholders are involved in the process and have access to the applications and tools
- PC5. ensure Cyber Security compliance and audit for all devices, data, connections, and applications - including connections and data shared with partners, vendors, and customers
- PC6. explore Open Source platform and tools for adoption, in consultation with IT department
- PC7. collaborate for creation of Production Plan aligned with the organization goals and KPIs
- PC8. ensure that the plan conforms with the capacity of the plant and partners' capacity
- PC9. ensure that the plan conforms with the capacity of the plant and partners' capacity
- PC10. ensure that the production plan and schedule is synchronized with the Project Management tools and machine schedulers
- PC11. ensure that the plan and schedule is communicated to all stakeholders, including vendor
- PC12. ensure that appropriate Monitoring and Notifications Systems are in place and programmed with alerts so that any deviations are immediately communicated

Use appropriate tools and methods for Agile / Flexible / Lean manufacturing

To be competent, the user/individual on the job must be able to:

- PC13. apply Modular Product Design concept and tools for fast and easy variation

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- PC14. apply Information Technology to enable collaboration among planners, designers, procurers, and producers for fast response to orders and customizations
- PC15. leverage Corporate Partners (sister organizations, vendors, strategic alliances with other companies) to improve time-to-market for key product areas
- PC16. promote Knowledge Culture and employee training to facilitate rapid change and continuous adaptation
- PC17. leverage use of Lean Processes - such as running small batches, customized one-offs using 3- D Printing, fast changeovers of models/versions, and a culture of continuous improvement rather than big-bang changes

Contribute to Quality Management systems followed in the organization

To be competent, the user/individual on the job must be able to:

- PC18. contribute to Quality Management systems and Standards such as ISO900X, Six Sigma, Lean Six Sigma, TQM, SPC, Kaizen etc. followed in the organization
- PC19. participate in quality reviews and work with the teams on solving issues identified
- PC20. ensure that quality systems are integrated in the production planning and monitoring plans
- PC21. ensure that the quality system is integrated with those of vendors and partners
- PC22. ensure that the organization has required visibility into the quality data and events generated by vendors' and partners' systems

Perform Plant Health Monitoring and Management

To be competent, the user/individual on the job must be able to:

- PC23. plan and schedule Preventive Maintenance of all equipment and lines
- PC24. use captured data and data analysis tools to perform Predictive Maintenance
- PC25. minimize impact of breakdown maintenance and unscheduled shutdowns by rescheduling and leveraging of unused machines and resources
- PC26. explore use of Machine Learning tools to understand the failure mechanisms and dependencies
- PC27. ensure that fire safety and personnel protection systems are in place and these systems are integrated into overall monitoring system
- PC28. ensure that personnel safety barriers and interlocks are built into every area having automated machines, robotic systems, automated lines, and automated material handling systems
- PC29. ensure that chemicals and gas handling and protection systems are in place and these systems are integrated into overall monitoring system
- PC30. ensure that all regulatory requirements are complied
- PC31. ensure that all regulatory inspections are performed timely and all certificates / licenses are current
- PC32. ensure that all fire escapes and emergency exits are visibly marked and are unhindered
- PC33. ensure that there is adequate marking of hazardous areas and there are audio visual alarms automatically triggered by any violations
- PC34. ensure that events relating to fire, chemical hazards, and other disaster situations are immediately communicated to the concerned authorities inside and outside the organization
- PC35. ensure that there are well known and understood SOPs for dealing with emergency situations
- PC36. ensure that medical aid and emergency health services are planned and available at all hours when the plant runs

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- PC37. ensure adequate safety and health facilities for female employees
- PC38. ensure adequate cleanliness, lighting, ventilation, temperature control, dust and other pollution, and acceptable noise levels throughout the plant

Optimize production performance utilizing Tool Room

To be competent, the user/individual on the job must be able to:

- PC39. plan Tool Room services to support the digital manufacturing lines and equipment, the maintenance, customization, and prototyping needs
- PC40. get corporate approval and funds for the tool room plan and personnel
- PC41. implement the tool room facilities
- PC42. utilize tool room facilities to ensure performance of plant and equipment
- PC43. utilize tool room to quickly turn around customized tools, jigs, fixtures, and accessories to enhance productivity
- PC44. utilize tool room to quickly turn around emergency spare parts to minimize production downtimes
- PC45. utilize tool room for rapid production of customized parts needed for customers
- PC46. utilize tool room for rapid prototyping of new design ideas

Perform optimal scheduling and programming of robotic tools and production line

To be competent, the user/individual on the job must be able to:

- PC47. ensure that adequate numbers of trained workforce is available for programming, modifying and repurposing robotic tools
- PC48. ensure that programming applications and tools are up-to-date and are linked to the scheduling system
- PC49. include partner and vendor machines into scheduling algorithm, where applicable
- PC50. prepare alternate schedules if partner or vendor machines become available
- PC51. ensure that all scheduling constraints and conflicts are resolved

Respond to issues on production line and provide resolution involving stakeholders

To be competent, the user/individual on the job must be able to:

- PC52. consider if manual mode can be used safely to temporarily get around any inconsistencies on production lines and ensure it is disabled automatically by timeout or manually on completion of exception
- PC53. ensure local manual override is disabled by default for safety, except in emergency condition
- PC54. ensure all enable, disable, overrides and inconsistency events are logged and analyzed
- PC55. reschedule machines and jobs in case of a breakdown of any robotic or automated machine, and include any unused resources to optimize disruption
- PC56. resolve conflicts relating to parts availability, scheduling, quality, line blockage or breakdown by collaborating with all stakeholders

Proactively monitor production line for performance and early signs of failure using data analysis tools

To be competent, the user/individual on the job must be able to:

- PC57. collect real time machine data regarding parts processed, machine speed and other settings, processing times, setup times, environmental data, machine temperature, pressure, vibrations etc., consumables utilized, power consumption, and other relevant parameters

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- PC58. analyse the real time data to derive statistics about productivity, utilization, down times, power and utility consumption, and variation of these parameters with time and processing speeds
- PC59. derive and compile data about performance, reliability, cost, and processing times of different machine for different parts, over the period
- PC60. compare the observed performance of machines with specifications and understand the cause for any significant variations - resolve with vendor or take corrective action
- PC61. use the compiled data to analyse and find patterns of performance degradation which can be linked to early signs of failure
- PC62. use the results for Predictive Maintenance scheduling
- PC63. create bench-mark parameter settings for each machine for optimal performance and minimized maintenance. Use this for machine scheduling

Communicate with stakeholders and seek inputs for production line performance

To be competent, the user/individual on the job must be able to:

- PC64. seek inputs proactively feedback on plant performance from operators, quality personnel, sales and marketing
- PC65. communicate with stakeholders about plant health and performance and share specific actions taken to address any reported issues
- PC66. seek inputs and feedback on product features and quality from customers and their voice - sales and marketing
- PC67. analyse the inputs and categorize these for immediate and future considerations
- PC68. determine the type of issue for inputs requiring immediate attention - quality, specifications, delivery, or support. Address in consultation with relevant groups and determine action plan and response
- PC69. consult with design and PLM groups for inputs product features and customizations, and determine suitable action plan and response
- PC70. maintain a log of all issues raised, change requests and action taken. Use this for finalizing product enhancement plans

Communicate deviations from plan to all concerned and help in restoring normalcy

To be competent, the user/individual on the job must be able to:

- PC71. analyse all deviations and perform root cause analysis (RCA) involving all groups
- PC72. use data analysis to arrive at the origin of problem, time, and sequence of progression
- PC73. determine the root cause being - machine design or specs, machine setting, machine operation, state of maintenance, programming fault, hardware fault, communication error, scheduling issue, other issue, or a combination
- PC74. look for patterns of behaviour and event relationships
- PC75. classify the patterns and determine the best approach for dealing with these situations
- PC76. make required changes in machine usage, settings, programming, and scheduling to rectify the errors logged
- PC77. verify that the changes work - and get concurrent of involved stakeholders. Finalize the changes as part of machine setup instructions or SOPs
- PC78. document and communicate the action taken and recommendations for correct operation to all stakeholders

Identify areas for improvement and communicate with management for adoption

Qualification Pack

To be competent, the user/individual on the job must be able to:

- PC79. consolidate the observations and actions taken and determine if there are any candidates for follow-up as proposals for product enhancement, change, reconfiguration or for any change or upgrade of equipment or production line
- PC80. create for each candidate proposal, a detailed report with analysis, impact, and business case and share with the management
- PC81. follow-up on the proposals and provide additional inputs for decision making

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. Understanding of automation technologies such as PLCs (Programmable Logic Controllers), SCADA (Supervisory Control and Data Acquisition) systems, robotics, and industrial IoT (Internet of Things) devices.
- KU2. Knowledge of digital twin concepts, which involve creating a virtual replica of a physical manufacturing system to simulate and optimize its performance.
- KU3. Familiarity with various manufacturing processes, including assembly, machining, and material handling, to optimize them using automation and digital technologies.
- KU4. Proficiency in programming languages such as Python, or ladder logic for PLC programming, as well as experience with HMI (Human Machine Interface) design.
- KU5. Ability to collect, analyze, and interpret data from manufacturing processes to identify opportunities for improvement and implement predictive maintenance strategies.
- KU6. Knowledge of collaborative robots and their integration into manufacturing processes to work alongside human operators safely.
- KU7. Understanding of safety regulations and standards related to automation systems and robotics in manufacturing environments.
- KU8. Skills in project management to plan, execute, and monitor automation projects from conception to implementation.
- KU9. Commitment to continuous improvement, staying updated with the latest automation technologies and trends to enhance factory operations.
- KU10. Ability to communicate effectively with cross-functional teams, including engineers, technicians, and management, to implement automation solutions successfully.

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. Ability to identify issues in manufacturing processes and develop innovative solutions using automation technologies.
- GS2. Capacity to analyze complex systems and data to improve efficiency and productivity.
- GS3. Collaborate with cross-functional teams to implement automation solutions effectively.
- GS4. Clearly communicate technical information to non-technical stakeholders.
- GS5. Flexibility to adapt to changing technologies and requirements in a dynamic manufacturing environment.

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- GS6. Efficiently manage time and prioritize tasks to meet project deadlines.
- GS7. Ensure accuracy and precision in designing and implementing automation systems.
- GS8. Stay updated with the latest automation technologies and trends through self-learning and training programs.
- GS9. Integrate different automation systems to create a cohesive manufacturing process.
- GS10. Proficiency in programming PLCs to control manufacturing equipment and processes.
- GS11. Knowledge of robotic systems and programming for tasks such as material handling, welding, and assembly.
- GS12. Understanding of digital twin concepts and their application in optimizing manufacturing processes.
- GS13. Experience with SCADA systems for real-time monitoring and control of industrial processes.
- GS14. Familiarity with IoT devices and sensors for collecting and analyzing data in a manufacturing environment.
- GS15. Ability to manage automation projects from conception to implementation, including budgeting and resource allocation.
- GS16. Implement quality control measures using automation technologies to ensure product quality and consistency.
- GS17. Adhere to safety regulations and standards when designing and implementing automation systems.
- GS18. Analyze data from automation systems to identify trends, improve processes, and predict maintenance needs.

Qualification Pack

Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Contribute to Production Planning, Scheduling, Monitoring and Project Management</i>	24	96	-	-
PC1. perform the assigned role using organization specific production processes and tools	-	-	-	-
PC2. use approved and licensed applications and tools for Planning, Scheduling and Monitoring production - including existing ERP, SCM etc.	-	-	-	-
PC3. ensure that all required data is available and validated by data owners	-	-	-	-
PC4. ensure all stakeholders are involved in the process and have access to the applications and tools	-	-	-	-
PC5. ensure Cyber Security compliance and audit for all devices, data, connections, and applications - including connections and data shared with partners, vendors, and customers	-	-	-	-
PC6. explore Open Source platform and tools for adoption, in consultation with IT department	-	-	-	-
PC7. collaborate for creation of Production Plan aligned with the organization goals and KPIs	-	-	-	-
PC8. ensure that the plan conforms with the capacity of the plant and partners' capacity	-	-	-	-
PC9. ensure that the plan conforms with the capacity of the plant and partners' capacity	-	-	-	-
PC10. ensure that the production plan and schedule is synchronized with the Project Management tools and machine schedulers	-	-	-	-
PC11. ensure that the plan and schedule is communicated to all stakeholders, including vendor	-	-	-	-
PC12. ensure that appropriate Monitoring and Notifications Systems are in place and programmed with alerts so that any deviations are immediately communicated	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Use appropriate tools and methods for Agile / Flexible / Lean manufacturing</i>	-	-	-	-
PC13. apply Modular Product Design concept and tools for fast and easy variation	-	-	-	-
PC14. apply Information Technology to enable collaboration among planners, designers, procurers, and producers for fast response to orders and customizations	-	-	-	-
PC15. leverage Corporate Partners (sister organizations, vendors, strategic alliances with other companies) to improve time-to-market for key product areas	-	-	-	-
PC16. promote Knowledge Culture and employee training to facilitate rapid change and continuous adaptation	-	-	-	-
PC17. leverage use of Lean Processes - such as running small batches, customized one-offs using 3-D Printing, fast changeovers of models/versions, and a culture of continuous improvement rather than big-bang changes	-	-	-	-
<i>Contribute to Quality Management systems followed in the organization</i>	-	-	-	-
PC18. contribute to Quality Management systems and Standards such as ISO900X, Six Sigma, Lean Six Sigma, TQM, SPC, Kaizen etc. followed in the organization	-	-	-	-
PC19. participate in quality reviews and work with the teams on solving issues identified	-	-	-	-
PC20. ensure that quality systems are integrated in the production planning and monitoring plans	-	-	-	-
PC21. ensure that the quality system is integrated with those of vendors and partners	-	-	-	-
PC22. ensure that the organization has required visibility into the quality data and events generated by vendors' and partners' systems	-	-	-	-
<i>Perform Plant Health Monitoring and Management</i>	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC23. plan and schedule Preventive Maintenance of all equipment and lines	-	-	-	-
PC24. use captured data and data analysis tools to perform Predictive Maintenance	-	-	-	-
PC25. minimize impact of breakdown maintenance and unscheduled shutdowns by rescheduling and leveraging of unused machines and resources	-	-	-	-
PC26. explore use of Machine Learning tools to understand the failure mechanisms and dependencies	-	-	-	-
PC27. ensure that fire safety and personnel protection systems are in place and these systems are integrated into overall monitoring system	-	-	-	-
PC28. ensure that personnel safety barriers and interlocks are built into every area having automated machines, robotic systems, automated lines, and automated material handling systems	-	-	-	-
PC29. ensure that chemicals and gas handling and protection systems are in place and these systems are integrated into overall monitoring system	-	-	-	-
PC30. ensure that all regulatory requirements are complied	-	-	-	-
PC31. ensure that all regulatory inspections are performed timely and all certificates / licenses are current	-	-	-	-
PC32. ensure that all fire escapes and emergency exits are visibly marked and are unhindered	-	-	-	-
PC33. ensure that there is adequate marking of hazardous areas and there are audio visual alarms automatically triggered by any violations	-	-	-	-
PC34. ensure that events relating to fire, chemical hazards, and other disaster situations are immediately communicated to the concerned authorities inside and outside the organization	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC35. ensure that there are well known and understood SOPs for dealing with emergency situations	-	-	-	-
PC36. ensure that medical aid and emergency health services are planned and available at all hours when the plant runs	-	-	-	-
PC37. ensure adequate safety and health facilities for female employees	-	-	-	-
PC38. ensure adequate cleanliness, lighting, ventilation, temperature control, dust and other pollution, and acceptable noise levels throughout the plant	-	-	-	-
<i>Optimize production performance utilizing Tool Room</i>	-	-	-	-
PC39. plan Tool Room services to support the digital manufacturing lines and equipment, the maintenance, customization, and prototyping needs	-	-	-	-
PC40. get corporate approval and funds for the tool room plan and personnel	-	-	-	-
PC41. implement the tool room facilities	-	-	-	-
PC42. utilize tool room facilities to ensure performance of plant and equipment	-	-	-	-
PC43. utilize tool room to quickly turn around customized tools, jigs, fixtures, and accessories to enhance productivity	-	-	-	-
PC44. utilize tool room to quickly turn around emergency spare parts to minimize production downtimes	-	-	-	-
PC45. utilize tool room for rapid production of customized parts needed for customers	-	-	-	-
PC46. utilize tool room for rapid prototyping of new design ideas	-	-	-	-
<i>Perform optimal scheduling and programming of robotic tools and production line</i>	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC47. ensure that adequate numbers of trained workforce is available for programming, modifying and repurposing robotic tools	-	-	-	-
PC48. ensure that programming applications and tools are up-to-date and are linked to the scheduling system	-	-	-	-
PC49. include partner and vendor machines into scheduling algorithm, where applicable	-	-	-	-
PC50. prepare alternate schedules if partner or vendor machines become available	-	-	-	-
PC51. ensure that all scheduling constraints and conflicts are resolved	-	-	-	-
<i>Respond to issues on production line and provide resolution involving stakeholders</i>	-	-	-	-
PC52. consider if manual mode can be used safely to temporarily get around any inconsistencies on production lines and ensure it is disabled automatically by timeout or manually on completion of exception	-	-	-	-
PC53. ensure local manual override is disabled by default for safety, except in emergency condition	-	-	-	-
PC54. ensure all enable, disable, overrides and inconsistency events are logged and analyzed	-	-	-	-
PC55. reschedule machines and jobs in case of a breakdown of any robotic or automated machine, and include any unused resources to optimize disruption	-	-	-	-
PC56. resolve conflicts relating to parts availability, scheduling, quality, line blockage or breakdown by collaborating with all stakeholders	-	-	-	-
<i>Proactively monitor production line for performance and early signs of failure using data analysis tools</i>	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC57. collect real time machine data regarding parts processed, machine speed and other settings, processing times, setup times, environmental data, machine temperature, pressure, vibrations etc., consumables utilized, power consumption, and other relevant parameters	-	-	-	-
PC58. analyse the real time data to derive statistics about productivity, utilization, down times, power and utility consumption, and variation of these parameters with time and processing speeds	-	-	-	-
PC59. derive and compile data about performance, reliability, cost, and processing times of different machine for different parts, over the period	-	-	-	-
PC60. compare the observed performance of machines with specifications and understand the cause for any significant variations - resolve with vendor or take corrective action	-	-	-	-
PC61. use the compiled data to analyse and find patterns of performance degradation which can be linked to early signs of failure	-	-	-	-
PC62. use the results for Predictive Maintenance scheduling	-	-	-	-
PC63. create bench-mark parameter settings for each machine for optimal performance and minimized maintenance. Use this for machine scheduling	-	-	-	-
<i>Communicate with stakeholders and seek inputs for production line performance</i>	-	-	-	-
PC64. seek inputs proactively feedback on plant performance from operators, quality personnel, sales and marketing	-	-	-	-
PC65. communicate with stakeholders about plant health and performance and share specific actions taken to address any reported issues	-	-	-	-
PC66. seek inputs and feedback on product features and quality from customers and their voice - sales and marketing	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC67. analyse the inputs and categorize these for immediate and future considerations	-	-	-	-
PC68. determine the type of issue for inputs requiring immediate attention - quality, specifications, delivery, or support. Address in consultation with relevant groups and determine action plan and response	-	-	-	-
PC69. consult with design and PLM groups for inputs product features and customizations, and determine suitable action plan and response	-	-	-	-
PC70. maintain a log of all issues raised, change requests and action taken. Use this for finalizing product enhancement plans	-	-	-	-
<i>Communicate deviations from plan to all concerned and help in restoring normalcy</i>	-	-	-	-
PC71. analyse all deviations and perform root cause analysis (RCA) involving all groups	-	-	-	-
PC72. use data analysis to arrive at the origin of problem, time, and sequence of progression	-	-	-	-
PC73. determine the root cause being - machine design or specs, machine setting, machine operation, state of maintenance, programming fault, hardware fault, communication error, scheduling issue, other issue, or a combination	-	-	-	-
PC74. look for patterns of behaviour and event relationships	-	-	-	-
PC75. classify the patterns and determine the best approach for dealing with these situations	-	-	-	-
PC76. make required changes in machine usage, settings, programming, and scheduling to rectify the errors logged	-	-	-	-
PC77. verify that the changes work - and get concurrent of involved stakeholders. Finalize the changes as part of machine setup instructions or SOPs	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC78. document and communicate the action taken and recommendations for correct operation to all stakeholders	-	-	-	-
<i>Identify areas for improvement and communicate with management for adoption</i>	-	-	-	-
PC79. consolidate the observations and actions taken and determine if there are any candidates for follow-up as proposals for product enhancement, change, reconfiguration or for any change or upgrade of equipment or production line	-	-	-	-
PC80. create for each candidate proposal, a detailed report with analysis, impact, and business case and share with the management	-	-	-	-
PC81. follow-up on the proposals and provide additional inputs for decision making	-	-	-	-
NOS Total	24	96	-	-

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National Occupational Standards (NOS) Parameters

NOS Code	CSC/N0522
NOS Name	Assist and perform system analysis, design and develop digital solution
Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Light Engineering Goods, Defence Equipment, Fire-Fighting & Safety Equipment
Occupation	Service
NSQF Level	5.5
Credits	3
Version	1.0
Last Reviewed Date	31/01/2024
Next Review Date	31/01/2027
NSQC Clearance Date	31/01/2024

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CSC/N0430: Execute Process Control automation to achieve improved productivity

Description

This OS unit is about automating manufacturing using programmable machines, with automated process flows, robot-based assembly, material handling and movement - controlled by distributed programs synchronized with production plans and schedules across the ecosystem.

Scope

The scope covers the following :

- Capture the distributed plant layout systems participating in the plant operation
- Architect the distributed plant operation and control system
- Implement plant control with PLC, HMI, SCADA, and other control systems
- Utilize different types of computer aided machining for achieving the planned outputs
- Integrate HVAC systems, ACCESS control systems, RFID based material movement systems in the plant
- Establish rapport with vendor ecosystems for responsive service

Elements and Performance Criteria

Capture the distributed plant layout of systems participating in the plant operation

To be competent, the user/individual on the job must be able to:

- PC1. capture the distributed plant layout and location of all systems and subsystems
- PC2. capture details of other facilities and vendor systems participating in the operation
- PC3. consider use of geotagging for locating resources and material flow
- PC4. include provisions for implementing Cyber Security at all layers

Architect the distributed plant operation and control system

To be competent, the user/individual on the job must be able to:

- PC5. acquire complete documentation and history of existing installed systems and completely understand the design and the state of the plant and equipment
- PC6. investigate and fill the gaps, in case of missing information
- PC7. include provisions for Cyber Security at each layer
- PC8. use appropriate Sensors, Signal Conditioners, Counters, Signal Transformers, and interface devices with digital, standard based interfaces - commonly known as 'Smart Sensors'
- PC9. use appropriate Actuators for control elements - these can be of type pneumatic, hydraulic, vacuum, electromechanical, electromagnetic, mechanical or of a mixed type - to control the processes
- PC10. use Digital Controllers (PLC etc.) with industry standard I/O interfaces and protocols to connect to sensors and actuators
- PC11. use appropriate cables and cabling accessories (including fiberoptic devices and cables) and environmentally protected junction boxes with clearly legible markings, ferruling, and numbering

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PC12. use appropriate power supplies and power control devices (such as PWM controller, Phase Angle Controller, VFD, PID Controllers etc.) to drive the control elements

PC13. use appropriate HMI devices for User Interaction

PC14. own the design and be responsible for its upkeep and upgradation

Implement plant control with PLC, HMI, SCADA, and other control systems

To be competent, the user/individual on the job must be able to:

PC15. refer to the interconnection documentation and verify that all devices and controllers are connected using specified cables and following recommended interconnection practices

PC16. ensure all interlocks and emergency devices are connected

PC17. use appropriate signal levels, communication protocols and software stacks to connect devices with controllers

PC18. ensure cyber security requirements are setup

PC19. verify integrity of all wiring, interconnections, signal handling and ensure that all inputs/outputs are functional and comply with specified limits

PC20. identify all PID loops and other control loops in the system and mark their criticality, interdependence, priority, settings, and performance tuning procedures

PC21. capture all Motor Control loops as independent loops or part of larger loops

PC22. perform loop testing and confirm integrity

PC23. document all safety interlocks, emergency controls and ensure that these are programmed correctly

PC24. document and share start-up, shutdown, and emergency procedures. Ensure that these are visibly displayed at appropriate places

PC25. capture connections, control procedures and programming of all material handling and material movement systems

PC26. initiate performance tuning, involving processes personnel and other stakeholders. Frequently, the performance tuning request may originate from the process personnel

PC27. address all issues observed during the tuning process and resolve to closure involving all stakeholder

PC28. document the results of performance tuning and the settings of all devices, controllers, and actuators - along with the limits and alarms. Share this information with all stakeholders

PC29. test for Cyber Security, using recommended tools and involving experts. Document results along with complete configuration

Utilize different types of computer aided machining for achieving the planned outputs

To be competent, the user/individual on the job must be able to:

PC30. utilize appropriate technologies such as - computer aided machining (CAM), computerized numerical control machining (CNC), 3-D Printing etc. to perform the necessary operations of the production process

PC31. identify and document different kinds of robots and automation tools used in the plant, their specifications and roles in manufacturing - for example Robotic Welding, Robotic Pick and Place, Robotic Assembly, Robotic Painting, Robotic Inspection etc.

PC32. leverage machines and manufacturing processes available in the vendors' plants

PC33. connect various CAM, CNC and other machines with the DCS or other controllers using appropriate cables and interfaces and verify correct handshake

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- PC34. identify the architecture and location of Data communication and Security devices and integrate securely the automation systems with the production management systems using specifies data flows, data formats, and protocols
- PC35. identify the architecture and location of Data communication and Security devices and integrate securely the automation systems with the production management systems using specifies data flows, data formats, and protocols
- PC36. train workforce in robot programming tools and processes. Ensure they know how to load programs, modify, and create new programs, test programs; decommission, relocate, and repurpose robots - following safety and Cyber Security norms
- PC37. integrate and apply robotic and personnel safety systems, interlocks, and emergency procedures

Integrate HVAC systems, ACCESS control systems, RFID based material movement systems in the plant

To be competent, the user/individual on the job must be able to:

- PC38. integrate HVAC systems with the DCS and production management systems for maintaining the plant environment for optimal performance. Verify the climatic conditions and control actions
- PC39. integrate RFID based material inflow / outflow systems in the plant with the DCS and production management systems
- PC40. integrate all Access Control and Surveillance Systems and Attendance Systems with the DCS and production management systems and Cyber Security systems in the plant
- PC41. test all integrated systems according to organization SOPs and document results

Establish rapport with vendor ecosystems for responsive service

To be competent, the user/individual on the job must be able to:

- PC42. prepare a list of all equipment vendors, their contact persons, warranty, and details of contracts with them. This includes plant and equipment vendors as well as material suppliers for product plans
- PC43. establish contact with the representatives of the companies and ensure that they are familiar with the contracts and understand the part designs, schedules, quality, SLAs, and communication requirements
- PC44. periodically connect with the vendors and ensure that there are no unknown factors or production issues at their ends - if not, address the issues on priority in consultation with other stakeholders

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. industry 4.0 concepts and practices
- KU2. digital manufacturing concepts and practices
- KU3. tools and applications relevant for digital manufacturing - CAD, CAM, CNC, 3D Printing
- KU4. production Automation Systems and Tools
- KU5. robotic tools for production line use
- KU6. smart sensors, signal conditioners, counters, signal transformers, interface devices
- KU7. PLC, DCS, SCADA, HMI, PID, VFD
- KU8. Industrial signals and data protocols - 4-20mA, RS485, MODBUS, PROFIBUS, HART, FIELDBUS

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- KU9. Industrial cabling practices, Fiber optics
- KU10. HVAC, Fire Alarms, Access Control, RFID, Surveillance Systems
- KU11. Cloud Computing
- KU12. Cyber Security
- KU13. technical skills related to all the technologies relating to the organization
- KU14. hands on skills in tools and applications used in digital manufacturing

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. communicate effectively in a global organization
- GS2. collaborate extensively within the organization to achieve common goals
- GS3. collaborate with customers to understand their needs and translating that into product specifications
- GS4. collaborate with vendors to achieve the organization goals
- GS5. negotiate with customers, vendors, across disciplines and roles
- GS6. multitask in planning, management, execution, monitoring, coaching, evangelizing
- GS7. mentor and coach
- GS9. be a technology evangelist
- GS9. vigilate and focus on security and safety

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Capture the distributed plant layout of systems participating in the plant operation</i>	2	4	-	-
PC1. capture the distributed plant layout and location of all systems and subsystems	1	1	-	-
PC2. capture details of other facilities and vendor systems participating in the operation	-	1	-	-
PC3. consider use of geotagging for locating resources and material flow	1	1	-	-
PC4. include provisions for implementing Cyber Security at all layers	-	1	-	-
<i>Architect the distributed plant operation and control system</i>	8	10	-	-
PC5. acquire complete documentation and history of existing installed systems and completely understand the design and the state of the plant and equipment	1	1	-	-
PC6. investigate and fill the gaps, in case of missing information	1	1	-	-
PC7. include provisions for Cyber Security at each layer	1	1	-	-
PC8. use appropriate Sensors, Signal Conditioners, Counters, Signal Transformers, and interface devices with digital, standard based interfaces - commonly known as 'Smart Sensors'	1	1	-	-
PC9. use appropriate Actuators for control elements - these can be of type pneumatic, hydraulic, vacuum, electromechanical, electromagnetic, mechanical or of a mixed type - to control the processes	1	1	-	-
PC10. use Digital Controllers (PLC etc.) with industry standard I/O interfaces and protocols to connect to sensors and actuators	1	1	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC11. use appropriate cables and cabling accessories (including fiberoptic devices and cables) and environmentally protected junction boxes with clearly legible markings, ferruling, and numbering	-	1	-	-
PC12. use appropriate power supplies and power control devices (such as PWM controller, Phase Angle Controller, VFD, PID Controllers etc.) to drive the control elements	1	1	-	-
PC13. use appropriate HMI devices for User Interaction	1	1	-	-
PC14. own the design and be responsible for its upkeep and upgradation	-	1	-	-
<i>Implement plant control with PLC, HMI, SCADA, and other control systems</i>	7	15	-	-
PC15. refer to the interconnection documentation and verify that all devices and controllers are connected using specified cables and following recommended interconnection practices	-	1	-	-
PC16. ensure all interlocks and emergency devices are connected	-	1	-	-
PC17. use appropriate signal levels, communication protocols and software stacks to connect devices with controllers	1	1	-	-
PC18. ensure cyber security requirements are setup	1	1	-	-
PC19. verify integrity of all wiring, interconnections, signal handling and ensure that all inputs/outputs are functional and comply with specified limits	-	1	-	-
PC20. identify all PID loops and other control loops in the system and mark their criticality, interdependence, priority, settings, and performance tuning procedures	1	1	-	-
PC21. capture all Motor Control loops as independent loops or part of larger loops	1	1	-	-
PC22. perform loop testing and confirm integrity	1	1	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC23. document all safety interlocks, emergency controls and ensure that these are programmed correctly	-	1	-	-
PC24. document and share start-up, shutdown, and emergency procedures. Ensure that these are visibly displayed at appropriate places	-	1	-	-
PC25. capture connections, control procedures and programming of all material handling and material movement systems	-	1	-	-
PC26. initiate performance tuning, involving processes personnel and other stakeholders. Frequently, the performance tuning request may originate from the process personnel	1	1	-	-
PC27. address all issues observed during the tuning process and resolve to closure involving all stakeholder	-	1	-	-
PC28. document the results of performance tuning and the settings of all devices, controllers, and actuators - along with the limits and alarms. Share this information with all stakeholders	-	1	-	-
PC29. test for Cyber Security, using recommended tools and involving experts. Document results along with complete configuration	1	1	-	-
<i>Utilize different types of computer aided machining for achieving the planned outputs</i>	6	8	-	-
PC30. utilize appropriate technologies such as - computer aided machining (CAM), computerized numerical control machining (CNC), 3-D Printing etc. to perform the necessary operations of the production process	1	1	-	-
PC31. identify and document different kinds of robots and automation tools used in the plant, their specifications and roles in manufacturing - for example Robotic Welding, Robotic Pick and Place, Robotic Assembly, Robotic Painting, Robotic Inspection etc.	1	1	-	-
PC32. leverage machines and manufacturing processes available in the vendors' plants	-	1	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC33. connect various CAM, CNC and other machines with the DCS or other controllers using appropriate cables and interfaces and verify correct handshake	1	1	-	-
PC34. identify the architecture and location of Data communication and Security devices and integrate securely the automation systems with the production management systems using specifies data flows, data formats, and protocols	1	1	-	-
PC35. identify the architecture and location of Data communication and Security devices and integrate securely the automation systems with the production management systems using specifies data flows, data formats, and protocols	-	1	-	-
PC36. train workforce in robot programming tools and processes. Ensure they know how to load programs, modify, and create new programs, test programs; decommission, relocate, and repurpose robots - following safety and Cyber Security norms	1	1	-	-
PC37. integrate and apply robotic and personnel safety systems, interlocks, and emergency procedures	1	1	-	-
<i>Integrate HVAC systems, ACCESS control systems, RFID based material movement systems in the plant</i>	4	3	-	-
PC38. integrate HVAC systems with the DCS and production management systems for maintaining the plant environment for optimal performance. Verify the climatic conditions and control actions	1	1	-	-
PC39. integrate RFID based material inflow / outflow systems in the plant with the DCS and production management systems	1	1	-	-
PC40. integrate all Access Control and Surveillance Systems and Attendance Systems with the DCS and production management systems and Cyber Security systems in the plant	1	1	-	-
PC41. test all integrated systems according to organization SOPs and document results	1	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Establish rapport with vendor ecosystems for responsive service</i>	-	3	-	-
PC42. prepare a list of all equipment vendors, their contact persons, warranty, and details of contracts with them. This includes plant and equipment vendors as well as material suppliers for product plans	-	1	-	-
PC43. establish contact with the representatives of the companies and ensure that they are familiar with the contracts and understand the part designs, schedules, quality, SLAs, and communication requirements	-	1	-	-
PC44. periodically connect with the vendors and ensure that there are no unknown factors or production issues at their ends - if not, address the issues on priority in consultation with other stakeholders	-	1	-	-
NOS Total	27	43	-	-

Qualification Pack

National Occupational Standards (NOS) Parameters

NOS Code	CSC/N0430
NOS Name	Execute Process Control automation to achieve improved productivity
Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Light Engineering Goods, Defence Equipment, Fire-Fighting & Safety Equipment
Occupation	Design
NSQF Level	5.5
Credits	3
Version	1.0
Last Reviewed Date	31/01/2024
Next Review Date	31/01/2027
NSQC Clearance Date	31/01/2024

Qualification Pack

CSC/N0523: Optimize sensor and other devices as per process demand

Description

Optimizing sensors and other devices as per process demand involves selecting, calibrating, and configuring sensors for accurate measurement. Responsibilities include integrating sensors with control systems, monitoring performance, and implementing optimization strategies. This role requires expertise in sensor technologies, control systems, and process optimization. Effective communication and collaboration skills are essential for success in this role.

Scope

The scope covers the following :

- The scope of assisting and performing system analysis, design, and developing digital solutions includes analyzing existing systems, designing and developing new solutions, and implementing them. Responsibilities also include testing, documenting, and providing support and maintenance for the developed solutions. This role requires expertise in system analysis, software development, and problem-solving skills.

Elements and Performance Criteria

Take lead to discuss the scope of IIoT for the organization involving all stakeholders

To be competent, the user/individual on the job must be able to:

- PC1. take the lead to discuss in the organization the role of IIoT in the industry and its relevance for the organization. Emphasize on the cultural and technological changes necessary, and the associated costs for adoption of IIoT and Industry 4.0 factory
- PC2. help evolve a consensus about the value proposition of IIoT for the organization and define its scope - in the short and long terms
- PC3. estimate the effort and cost of implementing IIoT with the defined scope and roadmap
- PC4. document the expectations and goals of IIoT and roadmap for implementation
- PC5. communicate this understanding across the organization so that there are common shared expectations from the system
- PC6. get management commitment for funds, people resources and support for the defined scope

Apply IIoT standards and practices for creating IIoT architecture of the organization

To be competent, the user/individual on the job must be able to:

- PC7. evaluate IIoT standards such as XMPP, REST, MTQQ, Node-RED, OPC and others, as well as the Industrial Internet Consortium's (IIC) Industrial Internet Reference Architecture (IIRA)
- PC8. identify IIoT standards relevant for the organization and use these for creating the IIoT architecture
- PC9. investigate IIoT expertise of the DCS vendors and their support for IIoT in their offerings. Use this as selection criteria for DCS
- PC10. design and document the Architecture, Layers (Content layer, Service layer, Network layer, Device layer) and contents of each layer with mapping to physical devices and systems. All required network and application services must be identified

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- PC11. ensure required infrastructure is available for the desired goals. The infrastructure includes physical devices, computers, network connections and services, cloud services and applications (including data mining, analytics and machine learning) running on the cloud and on the local computers (Cyber Physical Systems - CPS). The IT organization is likely to be the owner or subscriber of some of these resources
- PC12. leverage DCS vendor's expertise in IIoT to implement the organization IIoT plan
- PC13. define concrete IIoT Architecture involving appropriate sensors, connections, aggregators and controllers, connectivity devices and protocols such as Wi-Fi, WirelessHART, Bluetooth, BT-LE, Ethernet etc.
- PC14. specify appropriate Edge and Cloud connectivity devices and services
- PC15. define Cyber Security standards and implementations in all layers
- PC16. identify the potential for exploiting analytics and machine learning to produce actionable outputs such as for Fault analysis and localization, Predictive Maintenance, Market Analysis and Predictive Scheduling etc.
- PC17. explore if data or result validators can be designed to automatically check the data and analysis results - if yes, then define and design these
- PC18. explore if data or result validators can be designed to automatically check the data and analysis results - if yes, then define and design these

Design and implement IIoT realization collaboratively using appropriate devices, connections, protocols, services, applications, and Cyber Security standards

To be competent, the user/individual on the job must be able to:

- PC19. implement the IIoT Architecture using appropriate sensors, connections, controllers, connectivity devices, edge devices, cloud connectivity and services
- PC20. use appropriate protocols such as Wi-Fi, WirelessHART, Bluetooth, BT-LE, Ethernet etc.
- PC21. collaborate with IT organization to install, configure, connect, integrate, secure, manage and troubleshoot applications and services
- PC22. implement any defined data validators using available software and applications
- PC23. ensure all applications are configured to use appropriate data inputs and produce outputs in the desired formats
- PC24. define if the analytics and machine learning applications will run in on-line or batch mode and design appropriate data feed, data extractors and aggregators, and batch processors
- PC25. apply 'ZERO-TRUST' principle for security - meaning only authorized and authenticated users, devices and applications can access the system, for the purpose defined by their roles
- PC26. define and design 'Trust' systems and the required infrastructure
- PC27. apply Cyber Security standards at all layers and across all organizations connected to the system

Verify correct implementation of IIoT and validate data, processed information, and analysis for correctness

To be competent, the user/individual on the job must be able to:

- PC28. collaborate with IT to ensure that the devices, applications, and data sources are programmed to acquire and process the data correctly
- PC29. verify the range, units, and conversion factors of raw data
- PC30. verify that the frequency of data acquisition is appropriate

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- PC31. verify that the raw data is stable within the limits of process dynamics. If the data is inherently noisy, consider using hardware or software filtering before consumption
- PC32. verify that statistical processing of raw data (averaging, minima, maxima, median, standard deviation etc.) are appropriate for each sensor - whether the processing is done within the device or elsewhere
- PC33. verify that the limits and alarms for process parameters and variables use appropriate type of data - raw or processed
- PC34. verify the latency of data at consumption points (for example in process loops and alarm processors) and ensure that its impact on control loops is within acceptable limits
- PC35. test and verify the performance of validators using simulated data
- PC36. verify that each data mining and analysis application receives correct data and produces correct outputs - which are validated by experts and by specifically designed validator programs
- PC37. ensure that the processed data and analysis results are available to consuming applications and users online
- PC38. validate with the users that the processed information and analysis they receive are correct and discuss any anomalies with stakeholders to resolve the issue
- PC39. ensure that applications and users receive messages, alerts and alarms as programmed and that they respond to the communication in the correct manner

Verify Cyber Security compliance

To be competent, the user/individual on the job must be able to:

- PC40. set up the 'Trust' infrastructure for testing
- PC41. test for 'ZERO-TRUST' compliance using defined scenarios and test cases and verify compliance
- PC42. test Cyber Security compliance in all layers - using appropriate tools and experts and involving required stakeholders
- PC43. collaborate with partners to set up and test for 'ZERO-TRUST' compliance of the connected system and verify compliance
- PC44. reprogram the 'Trust' infrastructure for normal operation with organization roles, authorizations, and authentication mechanisms
- PC45. verify that the user and applications access perform as designed and security is complied with

Respond to requests from stakeholders regarding production line performance, quality, customization, or scheduling issues

To be competent, the user/individual on the job must be able to:

- PC46. analyse requests from stakeholders (such as purchase, vendor management, service organizations, customers, and supply chain partners) regarding data quality and accessibility
- PC47. check the trust system and organization data in case of any accessibility issues, to resolve any missing information or inconsistency - involving required stakeholders
- PC48. check the trust system and organization data in case of any accessibility issues, to resolve any missing information or inconsistency - involving required stakeholders
- PC49. confirm the key issue in case of any data quality related request, and verify the facts in the system at appropriate layer

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- PC50. identify for valid data quality request, the chain of components involved - from sensors to processing applications - and locate the sources of error. Rectify these involving stakeholders
- PC51. perform validation at system level for issues relating to quality, customization, and scheduling - and further collaborate with the stakeholders to resolve the issue
- PC52. consolidate all requests and analysis and utilize these for creating knowledgebase for production line and operations improvement

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. Understanding of automation technologies such as PLCs (Programmable Logic Controllers), SCADA (Supervisory Control and Data Acquisition) systems, robotics, and industrial IoT (Internet of Things) devices.
- KU2. Knowledge of digital twin concepts, which involve creating a virtual replica of a physical manufacturing system to simulate and optimize its performance.
- KU3. Familiarity with various manufacturing processes, including assembly, machining, and material handling, to optimize them using automation and digital technologies.
- KU4. Proficiency in programming languages such as Python, or ladder logic for PLC programming, as well as experience with HMI (Human Machine Interface) design.
- KU5. Ability to collect, analyze, and interpret data from manufacturing processes to identify opportunities for improvement and implement predictive maintenance strategies.
- KU6. Knowledge of collaborative robots and their integration into manufacturing processes to work alongside human operators safely.
- KU7. Understanding of safety regulations and standards related to automation systems and robotics in manufacturing environments.
- KU8. Skills in project management to plan, execute, and monitor automation projects from conception to implementation.
- KU9. Commitment to continuous improvement, staying updated with the latest automation technologies and trends to enhance factory operations.
- KU10. Ability to communicate effectively with cross-functional teams, including engineers, technicians, and management, to implement automation solutions successfully.

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. Ability to identify issues in manufacturing processes and develop innovative solutions using automation technologies.
- GS2. Capacity to analyze complex systems and data to improve efficiency and productivity.
- GS3. Collaborate with cross-functional teams to implement automation solutions effectively.
- GS4. Clearly communicate technical information to non-technical stakeholders.
- GS5. Flexibility to adapt to changing technologies and requirements in a dynamic manufacturing environment.

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- GS6. Efficiently manage time and prioritize tasks to meet project deadlines.
- GS7. Ensure accuracy and precision in designing and implementing automation systems.
- GS8. Stay updated with the latest automation technologies and trends through self-learning and training programs.
- GS9. Integrate different automation systems to create a cohesive manufacturing process.
- GS10. Proficiency in programming PLCs to control manufacturing equipment and processes.
- GS11. Knowledge of robotic systems and programming for tasks such as material handling, welding, and assembly.
- GS12. Understanding of digital twin concepts and their application in optimizing manufacturing processes.
- GS13. Experience with SCADA systems for real-time monitoring and control of industrial processes.
- GS14. Familiarity with IoT devices and sensors for collecting and analyzing data in a manufacturing environment.
- GS15. Ability to manage automation projects from conception to implementation, including budgeting and resource allocation.
- GS16. Implement quality control measures using automation technologies to ensure product quality and consistency.
- GS17. Adhere to safety regulations and standards when designing and implementing automation systems.
- GS18. Analyze data from automation systems to identify trends, improve processes, and predict maintenance needs.

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Take lead to discuss the scope of IIoT for the organization involving all stakeholders</i>	34	66	-	-
PC1. take the lead to discuss in the organization the role of IIoT in the industry and its relevance for the organization. Emphasize on the cultural and technological changes necessary, and the associated costs for adoption of IIoT and Industry 4.0 factory	-	-	-	-
PC2. help evolve a consensus about the value proposition of IIoT for the organization and define its scope - in the short and long terms	-	-	-	-
PC3. estimate the effort and cost of implementing IIoT with the defined scope and roadmap	-	-	-	-
PC4. document the expectations and goals of IIoT and roadmap for implementation	-	-	-	-
PC5. communicate this understanding across the organization so that there are common shared expectations from the system	-	-	-	-
PC6. get management commitment for funds, people resources and support for the defined scope	-	-	-	-
<i>Apply IIoT standards and practices for creating IIoT architecture of the organization</i>	-	-	-	-
PC7. evaluate IIoT standards such as XMPP, REST, MTQ, Node-RED, OPC and others, as well as the Industrial Internet Consortium's (IIC) Industrial Internet Reference Architecture (IIRA)	-	-	-	-
PC8. identify IIoT standards relevant for the organization and use these for creating the IIoT architecture	-	-	-	-
PC9. investigate IIoT expertise of the DCS vendors and their support for IIoT in their offerings. Use this as selection criteria for DCS	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC10. design and document the Architecture, Layers (Content layer, Service layer, Network layer, Device layer) and contents of each layer with mapping to physical devices and systems. All required network and application services must be identified	-	-	-	-
PC11. ensure required infrastructure is available for the desired goals. The infrastructure includes physical devices, computers, network connections and services, cloud services and applications (including data mining, analytics and machine learning) running on the cloud and on the local computers (Cyber Physical Systems - CPS). The IT organization is likely to be the owner or subscriber of some of these resources	-	-	-	-
PC12. leverage DCS vendor's expertise in IIoT to implement the organization IIoT plan	-	-	-	-
PC13. define concrete IIoT Architecture involving appropriate sensors, connections, aggregators and controllers, connectivity devices and protocols such as Wi-Fi, WirelessHART, Bluetooth, BT-LE, Ethernet etc.	-	-	-	-
PC14. specify appropriate Edge and Cloud connectivity devices and services	-	-	-	-
PC15. define Cyber Security standards and implementations in all layers	-	-	-	-
PC16. identify the potential for exploiting analytics and machine learning to produce actionable outputs such as for Fault analysis and localization, Predictive Maintenance, Market Analysis and Predictive Scheduling etc.	-	-	-	-
PC17. explore if data or result validators can be designed to automatically check the data and analysis results - if yes, then define and design these	-	-	-	-
PC18. explore if data or result validators can be designed to automatically check the data and analysis results - if yes, then define and design these	-	-	-	-
<i>Design and implement IIoT realization collaboratively using appropriate devices, connections, protocols, services, applications, and Cyber Security standards</i>	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC19. implement the IIoT Architecture using appropriate sensors, connections, controllers, connectivity devices, edge devices, cloud connectivity and services	-	-	-	-
PC20. use appropriate protocols such as Wi-Fi, WirelessHART, Bluetooth, BT-LE, Ethernet etc.	-	-	-	-
PC21. collaborate with IT organization to install, configure, connect, integrate, secure, manage and troubleshoot applications and services	-	-	-	-
PC22. implement any defined data validators using available software and applications	-	-	-	-
PC23. ensure all applications are configured to use appropriate data inputs and produce outputs in the desired formats	-	-	-	-
PC24. define if the analytics and machine learning applications will run in on-line or batch mode and design appropriate data feed, data extractors and aggregators, and batch processors	-	-	-	-
PC25. apply 'ZERO-TRUST' principle for security - meaning only authorized and authenticated users, devices and applications can access the system, for the purpose defined by their roles	-	-	-	-
PC26. define and design 'Trust' systems and the required infrastructure	-	-	-	-
PC27. apply Cyber Security standards at all layers and across all organizations connected to the system	-	-	-	-
<i>Verify correct implementation of IIoT and validate data, processed information, and analysis for correctness</i>	-	-	-	-
PC28. collaborate with IT to ensure that the devices, applications, and data sources are programmed to acquire and process the data correctly	-	-	-	-
PC29. verify the range, units, and conversion factors of raw data	-	-	-	-
PC30. verify that the frequency of data acquisition is appropriate	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC31. verify that the raw data is stable within the limits of process dynamics. If the data is inherently noisy, consider using hardware or software filtering before consumption	-	-	-	-
PC32. verify that statistical processing of raw data (averaging, minima, maxima, median, standard deviation etc.) are appropriate for each sensor - whether the processing is done within the device or elsewhere	-	-	-	-
PC33. verify that the limits and alarms for process parameters and variables use appropriate type of data - raw or processed	-	-	-	-
PC34. verify the latency of data at consumption points (for example in process loops and alarm processors) and ensure that its impact on control loops is within acceptable limits	-	-	-	-
PC35. test and verify the performance of validators using simulated data	-	-	-	-
PC36. verify that each data mining and analysis application receives correct data and produces correct outputs - which are validated by experts and by specifically designed validator programs	-	-	-	-
PC37. ensure that the processed data and analysis results are available to consuming applications and users online	-	-	-	-
PC38. validate with the users that the processed information and analysis they receive are correct and discuss any anomalies with stakeholders to resolve the issue	-	-	-	-
PC39. ensure that applications and users receive messages, alerts and alarms as programmed and that they respond to the communication in the correct manner	-	-	-	-
<i>Verify Cyber Security compliance</i>	-	-	-	-
PC40. set up the 'Trust' infrastructure for testing	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC41. test for 'ZERO-TRUST' compliance using defined scenarios and test cases and verify compliance	-	-	-	-
PC42. test Cyber Security compliance in all layers - using appropriate tools and experts and involving required stakeholders	-	-	-	-
PC43. collaborate with partners to set up and test for 'ZERO-TRUST' compliance of the connected system and verify compliance	-	-	-	-
PC44. reprogram the 'Trust' infrastructure for normal operation with organization roles, authorizations, and authentication mechanisms	-	-	-	-
PC45. verify that the user and applications access perform as designed and security is complied with	-	-	-	-
<i>Respond to requests from stakeholders regarding production line performance, quality, customization, or scheduling issues</i>	-	-	-	-
PC46. analyse requests from stakeholders (such as purchase, vendor management, service organizations, customers, and supply chain partners) regarding data quality and accessibility	-	-	-	-
PC47. check the trust system and organization data in case of any accessibility issues, to resolve any missing information or inconsistency - involving required stakeholders	-	-	-	-
PC48. check the trust system and organization data in case of any accessibility issues, to resolve any missing information or inconsistency - involving required stakeholders	-	-	-	-
PC49. confirm the key issue in case of any data quality related request, and verify the facts in the system at appropriate layer	-	-	-	-
PC50. identify for valid data quality request, the chain of components involved - from sensors to processing applications - and locate the sources of error. Rectify these involving stakeholders	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC51. perform validation at system level for issues relating to quality, customization, and scheduling - and further collaborate with the stakeholders to resolve the issue	-	-	-	-
PC52. consolidate all requests and analysis and utilize these for creating knowledgebase for production line and operations improvement	-	-	-	-
NOS Total	34	66	-	-

Qualification Pack

National Occupational Standards (NOS) Parameters

NOS Code	CSC/N0523
NOS Name	Optimize sensor and other devices as per process demand
Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Light Engineering Goods, Defence Equipment, Fire-Fighting & Safety Equipment
Occupation	Service
NSQF Level	5.5
Credits	3
Version	1.0
Last Reviewed Date	31/01/2024
Next Review Date	31/01/2027
NSQC Clearance Date	31/01/2024

Qualification Pack

CSC/N0524: Assist in Installation, commissioning, and integration of robot system

Description

Assisting in the installation, commissioning, and integration of robot systems involves physical installation, testing, and calibration. Responsibilities include integrating robots with other systems, troubleshooting issues, and documenting the process. This role requires a strong understanding of robotics, automation, and control systems, as well as effective communication skills.

Scope

The scope covers the following :

- The scope of assisting in the installation, commissioning, and integration of robot systems includes physical installation, testing, and calibration. Responsibilities also include integrating robots with other systems, troubleshooting issues, and documenting the process. This role requires a strong understanding of robotics, automation, and control systems, as well as effective communication skills.

Elements and Performance Criteria

Perform robot installation, commissioning and setup

To be competent, the user/individual on the job must be able to:

- PC1. install robot controller, licenses, tool, sensors and pneumatics into the system by following organisational procedures
- PC2. install robot controller, licenses, tool, sensors and pneumatics into the system by following organisational procedures
- PC3. integrate safety fencing and controller panel as per SOP and design document
- PC4. turn on the power of robot, do first operation, look for any warnings/errors in it and rectify the same as per organisational guidelines
- PC5. check for sensors and external device connections with controller in case of any malfunction or no operation

Carry out calibration and mastering of robot

To be competent, the user/individual on the job must be able to:

- PC6. install brackets and other hardware for supporting the sensors or devices according to installation drawings, using approved accessories and hardware
- PC7. define the global and local points (Home and Home 2) as per SOP
- PC8. carry out tool configuration and data mapping in the system as per SOP
- PC9. fix the TCP and mount the frame on tool as per design and project document
- PC10. calibrate base of tool and record the readings for future reference

Perform robot teaching and testing

To be competent, the user/individual on the job must be able to:

- PC11. insert instructions in the robotic system to execute teaching process

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- PC12. program the robot as per the path required for using point to point control system with necessary instructions
- PC13. perform dry-run of the robot to check its functioning
- PC14. perform all necessary tests and procedures required as per industry standards
- PC15. override testing and motion types
- PC16. create collision free path of the robot

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. Understanding of automation technologies such as PLCs (Programmable Logic Controllers), SCADA (Supervisory Control and Data Acquisition) systems, robotics, and industrial IoT (Internet of Things) devices.
- KU2. Knowledge of digital twin concepts, which involve creating a virtual replica of a physical manufacturing system to simulate and optimize its performance.
- KU3. Familiarity with various manufacturing processes, including assembly, machining, and material handling, to optimize them using automation and digital technologies.
- KU4. Proficiency in programming languages such as Python, or ladder logic for PLC programming, as well as experience with HMI (Human Machine Interface) design.
- KU5. Ability to collect, analyze, and interpret data from manufacturing processes to identify opportunities for improvement and implement predictive maintenance strategies.
- KU6. Knowledge of collaborative robots and their integration into manufacturing processes to work alongside human operators safely.
- KU7. Understanding of safety regulations and standards related to automation systems and robotics in manufacturing environments.
- KU8. Skills in project management to plan, execute, and monitor automation projects from conception to implementation.
- KU9. Commitment to continuous improvement, staying updated with the latest automation technologies and trends to enhance factory operations.
- KU10. Ability to communicate effectively with cross-functional teams, including engineers, technicians, and management, to implement automation solutions successfully.

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. Ability to identify issues in manufacturing processes and develop innovative solutions using automation technologies.
- GS2. Capacity to analyze complex systems and data to improve efficiency and productivity.
- GS3. Collaborate with cross-functional teams to implement automation solutions effectively.
- GS4. Clearly communicate technical information to non-technical stakeholders.
- GS5. Flexibility to adapt to changing technologies and requirements in a dynamic manufacturing environment.
- GS6. Efficiently manage time and prioritize tasks to meet project deadlines.

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- GS7. Ensure accuracy and precision in designing and implementing automation systems.
- GS8. Stay updated with the latest automation technologies and trends through self-learning and training programs.
- GS9. Integrate different automation systems to create a cohesive manufacturing process.
- GS10. Proficiency in programming PLCs to control manufacturing equipment and processes.
- GS11. Knowledge of robotic systems and programming for tasks such as material handling, welding, and assembly.
- GS12. Understanding of digital twin concepts and their application in optimizing manufacturing processes.
- GS13. Experience with SCADA systems for real-time monitoring and control of industrial processes.
- GS14. Familiarity with IoT devices and sensors for collecting and analyzing data in a manufacturing environment.
- GS15. Ability to manage automation projects from conception to implementation, including budgeting and resource allocation.
- GS16. Implement quality control measures using automation technologies to ensure product quality and consistency.
- GS17. Adhere to safety regulations and standards when designing and implementing automation systems.
- GS18. Analyze data from automation systems to identify trends, improve processes, and predict maintenance needs.

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Perform robot installation, commissioning and setup</i>	40	60	-	-
PC1. install robot controller, licenses, tool, sensors and pneumatics into the system by following organisational procedures	-	-	-	-
PC2. install robot controller, licenses, tool, sensors and pneumatics into the system by following organisational procedures	-	-	-	-
PC3. integrate safety fencing and controller panel as per SOP and design document	-	-	-	-
PC4. turn on the power of robot, do first operation, look for any warnings/errors in it and rectify the same as per organisational guidelines	-	-	-	-
PC5. check for sensors and external device connections with controller in case of any malfunction or no operation	-	-	-	-
<i>Carry out calibration and mastering of robot</i>	-	-	-	-
PC6. install brackets and other hardware for supporting the sensors or devices according to installation drawings, using approved accessories and hardware	-	-	-	-
PC7. define the global and local points (Home and Home 2) as per SOP	-	-	-	-
PC8. carry out tool configuration and data mapping in the system as per SOP	-	-	-	-
PC9. fix the TCP and mount the frame on tool as per design and project document	-	-	-	-
PC10. calibrate base of tool and record the readings for future reference	-	-	-	-
<i>Perform robot teaching and testing</i>	-	-	-	-
PC11. insert instructions in the robotic system to execute teaching process	-	-	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC12. program the robot as per the path required for using point to point control system with necessary instructions	-	-	-	-
PC13. perform dry-run of the robot to check its functioning	-	-	-	-
PC14. perform all necessary tests and procedures required as per industry standards	-	-	-	-
PC15. override testing and motion types	-	-	-	-
PC16. create collision free path of the robot	-	-	-	-
NOS Total	40	60	-	-

Qualification Pack

National Occupational Standards (NOS) Parameters

NOS Code	CSC/N0524
NOS Name	Assist in Installation, commissioning, and integration of robot system
Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Light Engineering Goods, Defence Equipment, Fire-Fighting & Safety Equipment
Occupation	Service
NSQF Level	5.5
Credits	4
Version	1.0
Last Reviewed Date	31/01/2024
Next Review Date	31/01/2027
NSQC Clearance Date	31/01/2024

Qualification Pack

CSC/N0525: Assist in Connecting sensors and devices

Description

Assisting in connecting sensors and devices involves understanding system requirements, setting up physical connections, and integrating with the control system. Responsibilities include testing connections and documenting the setup process. This role requires a strong understanding of sensor technologies, control systems, and communication protocols, as well as attention to detail.

Scope

The scope covers the following :

- The scope of assisting in connecting sensors and devices includes understanding system requirements, setting up physical connections, and integrating with the control system. Responsibilities also include testing connections, troubleshooting issues, and documenting the setup process. This role requires a strong understanding of sensor technologies, control systems, and communication protocols, as well as attention to detail and effective communication skills.

Elements and Performance Criteria

Capture information requirements at various decision-making points

To be competent, the user/individual on the job must be able to:

- PC1. capture key information needed for decision making and identify what primary data is needed to support this
- PC2. confirm that the data acquisition systems are designed to capture the required primary data
- PC3. identify secondary information required and its sources -whether internal to the organization or external
- PC4. capture all sources and destinations of digital data in the organization, their formats, and interfaces - such as sensors, devices, controllers, and software applications that produce raw data or processed information
- PC5. identify formats, interfaces, volume, and latency of secondary data
- PC6. identify data aggregation and pre-processing requirements for all data - primary and secondary - accounting for maximum latency of real time and critical data
- PC7. capture the need for data processing to extract or develop the identified key information.
- PC8. capture all data/information consuming applications - software for plant control, production management and planning, predictive maintenance, data visualization, what-if analysis, pattern recognition and machine learning systems of the 'cognitive' nature.
- PC9. determine the volume of data, need for storage, type and location of storage
- PC10. determine requirements for real-time, on-demand and offline/batch processing
- PC11. include considerations of Data Security at all interfaces and in all processing and consuming applications
- PC12. capture requirements for Disaster Management and Business Process Continuity to support the organization goals

Determine capability and flexibility required in the analysis software

Qualification Pack

To be competent, the user/individual on the job must be able to:

- PC13. capture detailed functionality of each analysis software and one or more datasets needed. Functionality must be governed by some organization KPIs to ensure its use and value
- PC14. define the processing in terms of aggregations, filtering, transformations, interpolations, intermediate storage, combining and iterations to be performed on the datasets and the resultant outputs.
- PC15. determine if multilevel processing is needed on same or differing datasets with different values of computation variables and derived parameters
- PC16. define if the processing logic required for each analytic function is fixed, flexible, customizable, or self-learning.
- PC17. define the functional variability, flexibility, or self-learning requirements clearly in detail, with examples if possible
- PC18. create use cases and sample scenarios for discussion within and outside the organization
- PC19. Identify users and stakeholders for the analytic functions and get their inputs and concurrence for the defined and planned functions

Identify and implement suitable software for analysis and decision-making

To be competent, the user/individual on the job must be able to:

- PC20. explore the available open source and commercial software that match the functional requirements and use cases defined. Involve IT department and other experts in the organization
- PC21. compare with practices in other industries in the domain and consult experts within and outside the organization including partners and application vendors
- PC22. brainstorm and estimate the time and effort needed to achieve the desired expertise using any proven open source software or platforms, with available experience in the organization, and its impact on time to market
- PC23. create inhouse team for viable open source route, involving IT department and other experts in the organization to develop expertise in the platform and demonstrate the use cases defined
- PC24. consider engaging professionals with expertise in the candidate open source platform for development and support
- PC25. evaluate the performance of open source implementation and perform deep technical assessment of security, usability, accuracy, reliability, and supportability of the application considering its potential use for critical decision making
- PC26. . prepare business case for acquisition of open source and commercial software applications and present to management
- PC27. share the results of the open source evaluation, with value and risk assessment, to management and get their decision on open source vs commercial
- PC28. get management approval for personnel and resources, and formalize the development team for approved open source platform, part of or complete solution
- PC29. get approved software from vendors and schedule training program by the vendors
- PC30. get hands on training in using the software, along with other users in the organization, in all aspects of the software installation, configuration, programming, data import and export, visualization, validation, access control, cyber security, locks, advanced features, plug-ins etc.
- PC31. perform development and implementation on the approved platforms and do pilot runs

Qualification Pack

Test and verify correct processing and analysis of data

To be competent, the user/individual on the job must be able to:

- PC32. disable any automatic actions based on analytics use in the testing phase.
- PC33. integrate the analysis software with the plant automation system and ensure that all devices, applications, and data sources are programmed to generate the required data feeds for analysis
- PC34. perform test runs and visualize the results. Perform any reconfigurations and tuning needed to get the desired outputs
- PC35. create variations in data streams by changing process variables if possible - otherwise let the analytics run normally for long enough period to experience data variations spanning the entire dynamic range of the control system - or a reasonable subset
- PC36. observe and record the analytics outputs and validate its accuracy by manual analysis and experience of the process personnel. Specifically, validate if any control outputs recommended by the system are logical and correct
- PC37. test the applications thoroughly, involving all stakeholders and to establish the required level of performance over extended time
- PC38. perform Cyber Security audit and compliance
- PC39. get approval of experts and stakeholders for use and possible on-line decision making
- PC40. document benchmark data, configuration, and results for later use

Ensure utilization of analyzed information in visualization and decision making

To be competent, the user/individual on the job must be able to:

- PC41. monitor the performance of analytics and address any issues reported relating to interpretation, data errors, accuracy, or inconsistency
- PC42. analyse the issue, involving the implementation team and determine the cause
- PC43. perform any software reconfigurations or changes needed or address usage and interpretation issues through appropriate communication and training
- PC44. ensure that the analytics results are used for decision making and the user are satisfied
- PC45. seek inputs for further enhancements in analytics and feed these into development cycle

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1. Understanding of automation technologies such as PLCs (Programmable Logic Controllers), SCADA (Supervisory Control and Data Acquisition) systems, robotics, and industrial IoT (Internet of Things) devices.
- KU2. Knowledge of digital twin concepts, which involve creating a virtual replica of a physical manufacturing system to simulate and optimize its performance.
- KU3. Familiarity with various manufacturing processes, including assembly, machining, and material handling, to optimize them using automation and digital technologies.
- KU4. Proficiency in programming languages such as Python, or ladder logic for PLC programming, as well as experience with HMI (Human Machine Interface) design.
- KU5. Ability to collect, analyze, and interpret data from manufacturing processes to identify opportunities for improvement and implement predictive maintenance strategies.

Qualification Pack

- KU6.** Knowledge of collaborative robots and their integration into manufacturing processes to work alongside human operators safely.
- KU7.** Understanding of safety regulations and standards related to automation systems and robotics in manufacturing environments.
- KU8.** Skills in project management to plan, execute, and monitor automation projects from conception to implementation.
- KU9.** Commitment to continuous improvement, staying updated with the latest automation technologies and trends to enhance factory operations.
- KU10.** Ability to communicate effectively with cross-functional teams, including engineers, technicians, and management, to implement automation solutions successfully.

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** Ability to identify issues in manufacturing processes and develop innovative solutions using automation technologies.
- GS2.** Capacity to analyze complex systems and data to improve efficiency and productivity.
- GS3.** Collaborate with cross-functional teams to implement automation solutions effectively.
- GS4.** Clearly communicate technical information to non-technical stakeholders.
- GS5.** Flexibility to adapt to changing technologies and requirements in a dynamic manufacturing environment.
- GS6.** Efficiently manage time and prioritize tasks to meet project deadlines.
- GS7.** Ensure accuracy and precision in designing and implementing automation systems.
- GS8.** Stay updated with the latest automation technologies and trends through self-learning and training programs.
- GS9.** Integrate different automation systems to create a cohesive manufacturing process.
- GS10.** Proficiency in programming PLCs to control manufacturing equipment and processes.
- GS11.** Knowledge of robotic systems and programming for tasks such as material handling, welding, and assembly.
- GS12.** Understanding of digital twin concepts and their application in optimizing manufacturing processes.
- GS13.** Experience with SCADA systems for real-time monitoring and control of industrial processes.
- GS14.** Familiarity with IoT devices and sensors for collecting and analyzing data in a manufacturing environment.
- GS15.** Ability to manage automation projects from conception to implementation, including budgeting and resource allocation.
- GS16.** Implement quality control measures using automation technologies to ensure product quality and consistency.
- GS17.** Adhere to safety regulations and standards when designing and implementing automation systems.
- GS18.** Analyze data from automation systems to identify trends, improve processes, and predict maintenance needs.

Qualification Pack

Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Capture information requirements at various decision-making points</i>	35	45	-	-
PC1. capture key information needed for decision making and identify what primary data is needed to support this	-	-	-	-
PC2. confirm that the data acquisition systems are designed to capture the required primary data	-	-	-	-
PC3. identify secondary information required and its sources -whether internal to the organization or external	-	-	-	-
PC4. capture all sources and destinations of digital data in the organization, their formats, and interfaces - such as sensors, devices, controllers, and software applications that produce raw data or processed information	-	-	-	-
PC5. identify formats, interfaces, volume, and latency of secondary data	-	-	-	-
PC6. identify data aggregation and pre-processing requirements for all data - primary and secondary - accounting for maximum latency of real time and critical data	-	-	-	-
PC7. capture the need for data processing to extract or develop the identified key information.	-	-	-	-
PC8. capture all data/information consuming applications - software for plant control, production management and planning, predictive maintenance, data visualization, what-if analysis, pattern recognition and machine learning systems of the 'cognitive' nature.	-	-	-	-
PC9. determine the volume of data, need for storage, type and location of storage	-	-	-	-
PC10. determine requirements for real-time, on-demand and offline/batch processing	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC11. include considerations of Data Security at all interfaces and in all processing and consuming applications	-	-	-	-
PC12. capture requirements for Disaster Management and Business Process Continuity to support the organization goals	-	-	-	-
<i>Determine capability and flexibility required in the analysis software</i>	-	-	-	-
PC13. capture detailed functionality of each analysis software and one or more datasets needed. Functionality must be governed by some organization KPIs to ensure its use and value	-	-	-	-
PC14. define the processing in terms of aggregations, filtering, transformations, interpolations, intermediate storage, combining and iterations to be performed on the datasets and the resultant outputs.	-	-	-	-
PC15. determine if multilevel processing is needed on same or differing datasets with different values of computation variables and derived parameters	-	-	-	-
PC16. define if the processing logic required for each analytic function is fixed, flexible, customizable, or self-learning.	-	-	-	-
PC17. define the functional variability, flexibility, or self-learning requirements clearly in detail, with examples if possible	-	-	-	-
PC18. create use cases and sample scenarios for discussion within and outside the organization	-	-	-	-
PC19. Identify users and stakeholders for the analytic functions and get their inputs and concurrence for the defined and planned functions	-	-	-	-
<i>Identify and implement suitable software for analysis and decision-making</i>	-	-	-	-
PC20. explore the available open source and commercial software that match the functional requirements and use cases defined. Involve IT department and other experts in the organization	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC21. compare with practices in other industries in the domain and consult experts within and outside the organization including partners and application vendors	-	-	-	-
PC22. brainstorm and estimate the time and effort needed to achieve the desired expertise using any proven open source software or platforms, with available experience in the organization, and its impact on time to market	-	-	-	-
PC23. create inhouse team for viable open source route, involving IT department and other experts in the organization to develop expertise in the platform and demonstrate the use cases defined	-	-	-	-
PC24. consider engaging professionals with expertise in the candidate open source platform for development and support	-	-	-	-
PC25. evaluate the performance of open source implementation and perform deep technical assessment of security, usability, accuracy, reliability, and supportability of the application considering its potential use for critical decision making	-	-	-	-
PC26. . prepare business case for acquisition of open source and commercial software applications and present to management	-	-	-	-
PC27. share the results of the open source evaluation, with value and risk assessment, to management and get their decision on open source vs commercial	-	-	-	-
PC28. get management approval for personnel and resources, and formalize the development team for approved open source platform, part of or complete solution	-	-	-	-
PC29. get approved software from vendors and schedule training program by the vendors	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC30. get hands on training in using the software, along with other users in the organization, in all aspects of the software installation, configuration, programming, data import and export, visualization, validation, access control, cyber security, locks, advanced features, plug-ins etc.	-	-	-	-
PC31. perform development and implementation on the approved platforms and do pilot runs	-	-	-	-
<i>Test and verify correct processing and analysis of data</i>	-	-	-	-
PC32. disable any automatic actions based on analytics use in the testing phase.	-	-	-	-
PC33. integrate the analysis software with the plant automation system and ensure that all devices, applications, and data sources are programmed to generate the required data feeds for analysis	-	-	-	-
PC34. perform test runs and visualize the results. Perform any reconfigurations and tuning needed to get the desired outputs	-	-	-	-
PC35. create variations in data streams by changing process variables if possible - otherwise let the analytics run normally for long enough period to experience data variations spanning the entire dynamic range of the control system - or a reasonable subset	-	-	-	-
PC36. observe and record the analytics outputs and validate its accuracy by manual analysis and experience of the process personnel. Specifically, validate if any control outputs recommended by the system are logical and correct	-	-	-	-
PC37. test the applications thoroughly, involving all stakeholders and to establish the required level of performance over extended time	-	-	-	-
PC38. perform Cyber Security audit and compliance	-	-	-	-
PC39. get approval of experts and stakeholders for use and possible on-line decision making	-	-	-	-
PC40. document benchmark data, configuration, and results for later use	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Ensure utilization of analyzed information in visualization and decision making</i>	-	-	-	-
PC41. monitor the performance of analytics and address any issues reported relating to interpretation, data errors, accuracy, or inconsistency	-	-	-	-
PC42. analyse the issue, involving the implementation team and determine the cause	-	-	-	-
PC43. perform any software reconfigurations or changes needed or address usage and interpretation issues through appropriate communication and training	-	-	-	-
PC44. ensure that the analytics results are used for decision making and the user are satisfied	-	-	-	-
PC45. seek inputs for further enhancements in analytics and feed these into development cycle	-	-	-	-
NOS Total	35	45	-	-

Qualification Pack

National Occupational Standards (NOS) Parameters

NOS Code	CSC/N0525
NOS Name	Assist in Connecting sensors and devices
Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Light Engineering Goods, Defence Equipment, Fire-Fighting & Safety Equipment
Occupation	Service
NSQF Level	5.5
Credits	2
Version	1.0
Last Reviewed Date	31/01/2024
Next Review Date	31/01/2027
NSQC Clearance Date	31/01/2024

Qualification Pack

CSC/N0505: Follow health, safety and environment guidelines at workplace

Description

This OS unit is about following adequate safety procedures to make work environment healthy and safe

Scope

The scope covers the following :

- This unit/task covers the following:
- Adhere to standard safety procedures of the company
- Follow healthy practices and posture
- Practice waste management and recycling
- Conserve material and resources

Elements and Performance Criteria

Adhere to standard safety procedures of the organisation

To be competent, the user/individual on the job must be able to:

- PC1. comply with general safety procedures and those for handling equipment, tools, chemicals, and hazardous material, as prescribed and followed in the organisation
- PC2. remove finger rings or any other metal objects likely to interfere with the work
- PC3. ensure that identification badge or any other object worn around the neck or on the clothing does not get caught in any rotating machine, or otherwise interfere with the work
- PC4. use appropriate safety devices such as goggles, gloves, ear plugs, caps, ESD pins, covers, shoes, helmets etc. recommended for the work being performed
- PC5. inform, escalate, or raise alarm about any suspicions, unaccounted hazardous material, devices, or other objects found in the premises
- PC6. inform, escalate, or raise alarm about any breach of safety or security procedure in the organisation
- PC7. help achieve zero accidents goals at work
- PC8. avoid damage to sensitive electronic components due to negligence of ESD procedures
- PC9. participate regularly in fire drills or other safety related workshops organised by the organisation
- PC10. follow strictly all access control and perimeter safety procedures in designated factory areas such as robotic work stations, automated production lines, automated material movement and other potentially risky operations
- PC11. ensure that other people follow all access control and perimeter safety procedures in designated factory areas and help avoid accidents
- PC12. use emergency switches or other mechanisms of stopping a machine immediately in case any emergency situation has developed or about to happen
- PC13. ensure that electrical equipment are properly grounded
- PC14. follow Cyber Security guidelines and be vigilant at workplace

Qualification Pack

PC15. proceed to designated safe assembly area immediately on hearing fire alarm

Follow healthy practices and posture

To be competent, the user/individual on the job must be able to:

PC16. wash hands and use sanitizers as recommended to prevent spread of diseases

PC17. follow common personal hygiene practices

PC18. maintain appropriate posture, especially in long hours of sitting or standing position and in handling heavy materials

PC19. participate in company organised health sessions such as exercises, games, yoga, physiotherapy, and other activities

PC20. handle heavy and hazardous materials with care, while maintaining appropriate posture, using suitable tools, and handling equipment such as trolleys, jacks, and ladders

PC21. learn and apply first aid devices available in the workplace

PC22. learn and apply safety and handling procedures for electrical shock and electrocution

PC23. learn and apply emergency medical help services

PC24. follow workplace decorum and avoid emotional outbursts or inappropriate language

PC25. prevent any harassment at workplace

Practice waste management and recycling

To be competent, the user/individual on the job must be able to:

PC26. identify recyclable, non-recyclable, and hazardous waste generated in the workplace and comply with their disposal procedures

PC27. dispose non-recyclable waste and hazardous waste following recommended processes

PC28. deposit recyclable and reusable material at identified locations

PC29. support education and compliance of waste management processes

Conserve material and resources

To be competent, the user/individual on the job must be able to:

PC30. identify ways to optimize usage of material and resources such as water, electricity, energy in various tasks, activities, and processes

PC31. check for spills and leakages of material in various tasks, activities, and processes and plug them

PC32. escalate the leakage issue to appropriate authority if needed

PC33. carry out routine cleaning of tools, machines, and equipment and maintain them in good working condition to optimize efficiency and wastage

PC34. check if the equipment is functioning normally before commencing work and rectify or report any malfunctioning to the responsible agency

PC35. check for any odour, sparks, fumes, emission, unusual vibration, noise, or any other objectionable presence in the environment and take immediate corrective action followed by report to responsible agency

PC36. ensure electrical equipment are properly connected for use and are switched off when not in use

PC37. support education and compliance of resource conservation processes

Knowledge and Understanding (KU)

Qualification Pack

The individual on the job needs to know and understand:

- KU1. company policies on workplace, environment, and personnel management
- KU2. company policy on occupational safety and health
- KU3. professional hazards related to nature of work and how to deal with them
- KU4. how to maintain the work area safe and secure
- KU5. how to handle hazardous materials, tools, and equipment
- KU6. emergency procedures for fire, electrocution, physical injury, wounds, etc.
- KU7. need for proper body posture and use of appropriate handling equipment
- KU8. understand electrical grounding practices
- KU9. common sources of pollution and ways to minimize it
- KU10. waste management - categorisation, colour coding, handling, and disposal procedure
- KU11. organisation policies and procedures for minimizing waste
- KU12. efficient use of electricity, material, and water in processes
- KU13. organization policies regarding network usage and security
- KU14. norms for professional behaviour at workplace and dealing with deviations

Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1. communicating in the language of the workplace
- GS2. reading and interpreting documents, drawings, symbols, and instructions
- GS3. operating computer and common office equipment and diagnosing common electrical and interconnection problems
- GS4. writing notes, reports, observations, emails
- GS5. using personnel protective devices
- GS6. maintaining clean and healthy work environment
- GS7. using and operating safety devices and equipment
- GS8. conducting work following workplace security processes and rules
- GS9. responding to emergency situations pertaining to workplace
- GS10. understanding people and collaborating to create a healthy workplace

Qualification Pack

Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Adhere to standard safety procedures of the organisation</i>	7	10	-	-
PC1. comply with general safety procedures and those for handling equipment, tools, chemicals, and hazardous material, as prescribed and followed in the organisation	-	-	-	-
PC2. remove finger rings or any other metal objects likely to interfere with the work	-	-	-	-
PC3. ensure that identification badge or any other object worn around the neck or on the clothing does not get caught in any rotating machine, or otherwise interfere with the work	-	-	-	-
PC4. use appropriate safety devices such as goggles, gloves, ear plugs, caps, ESD pins, covers, shoes, helmets etc. recommended for the work being performed	-	-	-	-
PC5. inform, escalate, or raise alarm about any suspicions, unaccounted hazardous material, devices, or other objects found in the premises	-	-	-	-
PC6. inform, escalate, or raise alarm about any breach of safety or security procedure in the organisation	-	-	-	-
PC7. help achieve zero accidents goals at work	-	-	-	-
PC8. avoid damage to sensitive electronic components due to negligence of ESD procedures	-	-	-	-
PC9. participate regularly in fire drills or other safety related workshops organised by the organisation	-	-	-	-
PC10. follow strictly all access control and perimeter safety procedures in designated factory areas such as robotic work stations, automated production lines, automated material movement and other potentially risky operations	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC11. ensure that other people follow all access control and perimeter safety procedures in designated factory areas and help avoid accidents	-	-	-	-
PC12. use emergency switches or other mechanisms of stopping a machine immediately in case any emergency situation has developed or about to happen	-	-	-	-
PC13. ensure that electrical equipment are properly grounded	-	-	-	-
PC14. follow Cyber Security guidelines and be vigilant at workplace	-	-	-	-
PC15. proceed to designated safe assembly area immediately on hearing fire alarm	-	-	-	-
<i>Follow healthy practices and posture</i>	8	10	-	-
PC16. wash hands and use sanitizers as recommended to prevent spread of diseases	-	-	-	-
PC17. follow common personal hygiene practices	-	-	-	-
PC18. maintain appropriate posture, especially in long hours of sitting or standing position and in handling heavy materials	-	-	-	-
PC19. participate in company organised health sessions such as exercises, games, yoga, physiotherapy, and other activities	-	-	-	-
PC20. handle heavy and hazardous materials with care, while maintaining appropriate posture, using suitable tools, and handling equipment such as trolleys, jacks, and ladders	-	-	-	-
PC21. learn and apply first aid devices available in the workplace	-	-	-	-
PC22. learn and apply safety and handling procedures for electrical shock and electrocution	-	-	-	-
PC23. learn and apply emergency medical help services	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC24. follow workplace decorum and avoid emotional outbursts or inappropriate language	-	-	-	-
PC25. prevent any harassment at workplace	-	-	-	-
<i>Practice waste management and recycling</i>	-	-	-	-
PC26. identify recyclable, non-recyclable, and hazardous waste generated in the workplace and comply with their disposal procedures	-	-	-	-
PC27. dispose non-recyclable waste and hazardous waste following recommended processes	-	-	-	-
PC28. deposit recyclable and reusable material at identified locations	-	-	-	-
PC29. support education and compliance of waste management processes	-	-	-	-
<i>Conserve material and resources</i>	-	-	-	-
PC30. identify ways to optimize usage of material and resources such as water, electricity, energy in various tasks, activities, and processes	-	-	-	-
PC31. check for spills and leakages of material in various tasks, activities, and processes and plug them	-	-	-	-
PC32. escalate the leakage issue to appropriate authority if needed	-	-	-	-
PC33. carry out routine cleaning of tools, machines, and equipment and maintain them in good working condition to optimize efficiency and wastage	-	-	-	-
PC34. check if the equipment is functioning normally before commencing work and rectify or report any malfunctioning to the responsible agency	-	-	-	-
PC35. check for any odour, sparks, fumes, emission, unusual vibration, noise, or any other objectionable presence in the environment and take immediate corrective action followed by report to responsible agency	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC36. ensure electrical equipment are properly connected for use and are switched off when not in use	-	-	-	-
PC37. support education and compliance of resource conservation processes	-	-	-	-
NOS Total	15	20	-	-

Qualification Pack

National Occupational Standards (NOS) Parameters

NOS Code	CSC/N0505
NOS Name	Follow health, safety and environment guidelines at workplace
Sector	Capital Goods
Sub-Sector	Machine Tools, Dies, Moulds and Press Tools, Plastics Manufacturing Machinery, Textile Manufacturing Machinery, Process Plant Machinery, Electrical and Power Machinery, Defence Equipment, Fire-Fighting & Safety Equipment, Homeland Security
Occupation	Service
NSQF Level	5
Credits	1
Version	1.0
Last Reviewed Date	01/10/2025
Next Review Date	01/10/2030
NSQC Clearance Date	01/10/2025

Qualification Pack

DGT/VSQ/N0102: Employability Skills (60 Hours)

Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

Scope

The scope covers the following :

- Introduction to Employability Skills
- Constitutional values - Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Career Development & Goal Setting
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

Elements and Performance Criteria

Introduction to Employability Skills

To be competent, the user/individual on the job must be able to:

- PC1. identify employability skills required for jobs in various industries
- PC2. identify and explore learning and employability portals

Constitutional values - Citizenship

To be competent, the user/individual on the job must be able to:

- PC3. recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.
- PC4. follow environmentally sustainable practices

Becoming a Professional in the 21st Century

To be competent, the user/individual on the job must be able to:

- PC5. recognize the significance of 21st Century Skills for employment
- PC6. practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life

Basic English Skills

To be competent, the user/individual on the job must be able to:

Qualification Pack

- PC7. use basic English for everyday conversation in different contexts, in person and over the telephone
- PC8. read and understand routine information, notes, instructions, mails, letters etc. written in English
- PC9. write short messages, notes, letters, e-mails etc. in English

Career Development & Goal Setting

To be competent, the user/individual on the job must be able to:

- PC10. understand the difference between job and career
- PC11. prepare a career development plan with short- and long-term goals, based on aptitude

Communication Skills

To be competent, the user/individual on the job must be able to:

- PC12. follow verbal and non-verbal communication etiquette and active listening techniques in various settings
- PC13. work collaboratively with others in a team

Diversity & Inclusion

To be competent, the user/individual on the job must be able to:

- PC14. communicate and behave appropriately with all genders and PwD
- PC15. escalate any issues related to sexual harassment at workplace according to POSH Act

Financial and Legal Literacy

To be competent, the user/individual on the job must be able to:

- PC16. select financial institutions, products and services as per requirement
- PC17. carry out offline and online financial transactions, safely and securely
- PC18. identify common components of salary and compute income, expenses, taxes, investments etc
- PC19. identify relevant rights and laws and use legal aids to fight against legal exploitation

Essential Digital Skills

To be competent, the user/individual on the job must be able to:

- PC20. operate digital devices and carry out basic internet operations securely and safely
- PC21. use e- mail and social media platforms and virtual collaboration tools to work effectively
- PC22. use basic features of word processor, spreadsheets, and presentations

Entrepreneurship

To be competent, the user/individual on the job must be able to:

- PC23. identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research
- PC24. develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion
- PC25. identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity

Customer Service

To be competent, the user/individual on the job must be able to:

- PC26. identify different types of customers
- PC27. identify and respond to customer requests and needs in a professional manner.

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PC28. follow appropriate hygiene and grooming standards

Getting ready for apprenticeship & Jobs

To be competent, the user/individual on the job must be able to:

PC29. create a professional Curriculum vitae (Résumé)

PC30. search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively

PC31. apply to identified job openings using offline /online methods as per requirement

PC32. answer questions politely, with clarity and confidence, during recruitment and selection

PC33. identify apprenticeship opportunities and register for it as per guidelines and requirements

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

KU1. need for employability skills and different learning and employability related portals

KU2. various constitutional and personal values

KU3. different environmentally sustainable practices and their importance

KU4. Twenty first (21st) century skills and their importance

KU5. how to use English language for effective verbal (face to face and telephonic) and written communication in formal and informal set up

KU6. importance of career development and setting long- and short-term goals

KU7. about effective communication

KU8. POSH Act

KU9. Gender sensitivity and inclusivity

KU10. different types of financial institutes, products, and services

KU11. how to compute income and expenditure

KU12. importance of maintaining safety and security in offline and online financial transactions

KU13. different legal rights and laws

KU14. different types of digital devices and the procedure to operate them safely and securely

KU15. how to create and operate an e- mail account and use applications such as word processors, spreadsheets etc.

KU16. how to identify business opportunities

KU17. types and needs of customers

KU18. how to apply for a job and prepare for an interview

KU19. apprenticeship scheme and the process of registering on apprenticeship portal

Generic Skills (GS)

User/individual on the job needs to know how to:

GS1. read and write different types of documents/instructions/correspondence

GS2. communicate effectively using appropriate language in formal and informal settings

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- GS3. behave politely and appropriately with all
- GS4. how to work in a virtual mode
- GS5. perform calculations efficiently
- GS6. solve problems effectively
- GS7. pay attention to details
- GS8. manage time efficiently
- GS9. maintain hygiene and sanitization to avoid infection

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Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Introduction to Employability Skills</i>	1	1	-	-
PC1. identify employability skills required for jobs in various industries	-	-	-	-
PC2. identify and explore learning and employability portals	-	-	-	-
<i>Constitutional values - Citizenship</i>	1	1	-	-
PC3. recognize the significance of constitutional values, including civic rights and duties, citizenship, responsibility towards society etc. and personal values and ethics such as honesty, integrity, caring and respecting others, etc.	-	-	-	-
PC4. follow environmentally sustainable practices	-	-	-	-
<i>Becoming a Professional in the 21st Century</i>	2	4	-	-
PC5. recognize the significance of 21st Century Skills for employment	-	-	-	-
PC6. practice the 21st Century Skills such as Self-Awareness, Behaviour Skills, time management, critical and adaptive thinking, problem-solving, creative thinking, social and cultural awareness, emotional awareness, learning to learn for continuous learning etc. in personal and professional life	-	-	-	-
<i>Basic English Skills</i>	2	3	-	-
PC7. use basic English for everyday conversation in different contexts, in person and over the telephone	-	-	-	-
PC8. read and understand routine information, notes, instructions, mails, letters etc. written in English	-	-	-	-
PC9. write short messages, notes, letters, e-mails etc. in English	-	-	-	-
<i>Career Development & Goal Setting</i>	1	2	-	-

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Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC10. understand the difference between job and career	-	-	-	-
PC11. prepare a career development plan with short- and long-term goals, based on aptitude	-	-	-	-
<i>Communication Skills</i>	2	2	-	-
PC12. follow verbal and non-verbal communication etiquette and active listening techniques in various settings	-	-	-	-
PC13. work collaboratively with others in a team	-	-	-	-
<i>Diversity & Inclusion</i>	1	2	-	-
PC14. communicate and behave appropriately with all genders and PwD	-	-	-	-
PC15. escalate any issues related to sexual harassment at workplace according to POSH Act	-	-	-	-
<i>Financial and Legal Literacy</i>	2	3	-	-
PC16. select financial institutions, products and services as per requirement	-	-	-	-
PC17. carry out offline and online financial transactions, safely and securely	-	-	-	-
PC18. identify common components of salary and compute income, expenses, taxes, investments etc	-	-	-	-
PC19. identify relevant rights and laws and use legal aids to fight against legal exploitation	-	-	-	-
<i>Essential Digital Skills</i>	3	4	-	-
PC20. operate digital devices and carry out basic internet operations securely and safely	-	-	-	-
PC21. use e- mail and social media platforms and virtual collaboration tools to work effectively	-	-	-	-
PC22. use basic features of word processor, spreadsheets, and presentations	-	-	-	-

Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Entrepreneurship</i>	2	3	-	-
PC23. identify different types of Entrepreneurship and Enterprises and assess opportunities for potential business through research	-	-	-	-
PC24. develop a business plan and a work model, considering the 4Ps of Marketing Product, Price, Place and Promotion	-	-	-	-
PC25. identify sources of funding, anticipate, and mitigate any financial/ legal hurdles for the potential business opportunity	-	-	-	-
<i>Customer Service</i>	1	2	-	-
PC26. identify different types of customers	-	-	-	-
PC27. identify and respond to customer requests and needs in a professional manner.	-	-	-	-
PC28. follow appropriate hygiene and grooming standards	-	-	-	-
<i>Getting ready for apprenticeship & Jobs</i>	2	3	-	-
PC29. create a professional Curriculum vitae (Résumé)	-	-	-	-
PC30. search for suitable jobs using reliable offline and online sources such as Employment exchange, recruitment agencies, newspapers etc. and job portals, respectively	-	-	-	-
PC31. apply to identified job openings using offline /online methods as per requirement	-	-	-	-
PC32. answer questions politely, with clarity and confidence, during recruitment and selection	-	-	-	-
PC33. identify apprenticeship opportunities and register for it as per guidelines and requirements	-	-	-	-
NOS Total	20	30	-	-

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National Occupational Standards (NOS) Parameters

NOS Code	DGT/VSQ/N0102
NOS Name	Employability Skills (60 Hours)
Sector	Cross Sectoral
Sub-Sector	Professional Skills
Occupation	Employability
NSQF Level	4
Credits	2
Version	1.0
Last Reviewed Date	07/10/2025
Next Review Date	07/10/2028
NSQC Clearance Date	07/10/2025

Assessment Guidelines and Assessment Weightage

Assessment Guidelines

Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down the proportion of marks for Theory and Skills Practical for each PC.
2. The assessment for the theory part will be based on the knowledge bank of questions created by the SSC.
3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
4. Individual assessment agencies will create unique question papers for the theory part for each candidate at each examination/training centre (as per assessment criteria below).
5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/ training centre based on these criteria.
6. To pass the Qualification Pack assessment, every trainee should score a minimum of 70% of %

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aggregate marks to successfully clear the assessment.

7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.

Minimum Aggregate Passing % at QP Level : 70

(Please note: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

Minimum Passing % at NOS Level: 70

(Please note: A Trainee must score the minimum percentage for each NOS separately as well as on the QP as a whole.)

Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
CSC/N0519.Assist to create a Digital factory ecosystem	22	63	0	0	85	13
CSC/N0522.Assist and perform system analysis, design and develop digital solution	24	96	-	-	120	19
CSC/N0430.Execute Process Control automation to achieve improved productivity	27	43	0	0	70	11
CSC/N0523.Optimize sensor and other devices as per process demand	34	66	-	-	100	17
CSC/N0524.Assist in Installation, commissioning, and integration of robot system	40	60	-	-	100	18
CSC/N0525.Assist in Connecting sensors and devices	35	45	-	-	80	10
CSC/N0505.Follow health, safety and environment guidelines at workplace	15	20	-	-	35	5
DGT/VSQ/N0102.Employability Skills (60 Hours)	20	30	-	-	50	7

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National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
Total	217	423	-	-	640	100

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Acronyms

NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
TVET	Technical and Vocational Education and Training

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Glossary

Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria (PC)	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.

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Knowledge and Understanding (KU)	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills/ Generic Skills (GS)	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.